



City of Delta
COUNCIL REPORT
Regular Meeting

F.06

To: **Mayor and Council**

From: **Corporate Services Department**

Date: **November 22, 2021**

A Social Action Plan for Delta 2022-2027

The following report has been reviewed and endorsed by the City Manager.

▪ **RECOMMENDATIONS:**

- A. THAT the draft Social Action Plan for Delta 2022-2027, provided as Attachment 'A', be posted on the Let's Talk Delta online engagement portal to engage members of the Delta community and encourage feedback and suggestions on the draft plan.
- B. THAT the draft Social Action Plan for Delta 2022-2027 be reviewed and amended, as appropriate, in light of the feedback received from the Delta community, and brought back to Council for further consideration and approval.

▪ **PURPOSE:**

The purpose of this report is to obtain Council's approval to undertake public consultation on the draft Social Action Plan for Delta (2022-2027) before finalizing the plan and bringing it back for Council approval.

▪ **BACKGROUND:**

Delta's Social Profile, which provided an overview of the Delta community and the system of social supports available for Delta residents, was first developed and approved by Council in 2017. From this, Delta's first Social Action Plan, which identifies goals and actions to enhance social supports and strengthen Delta's social fabric, was developed and approved in 2018. Since that time, important progress has been made in creating and enhancing community partnerships and implementing actions that further Delta's goal to be a more inclusive, diverse and connected community.

Key Achievements Since 2018:

Significant progress has already been made to advance social planning initiatives both corporately and in partnership with other agencies. Some highlights include:

- Delta provides approximately \$3 million annually to support community services, including permissive tax exemptions, reduced rent for facilities, and cost-sharing programs.
- Delta provides direct annual funding to organizations that provide services to vulnerable population groups in Delta (Deltassist Family & Community Services, REACH Child & Youth Development Society, Boys and Girls Clubs, and Phoenix Society) in addition to funding specialized counselling services for at-risk youth and their families.
- Delta established the Seniors Bus Program - in 2019 alone, it provided transportation and support to 2,200 seniors.
- Delta worked with community partners to establish Azure Place in 2018 – Delta's first transition house for women fleeing violence.
- Delta secured grant funding to conduct a child care needs assessment and developed Delta's first Child Care Action Plan (2020).
- In 2021, a "Commercial Childcare" map layer was added to Delta Map, and a Guide to Creating Child Care Spaces in Delta has been developed to improve access to information for developers and child care operators.
- In collaboration with Delta Police, Delta School District, Fraser Health and Tsawwassen First Nation, Delta launched the 'End the Stigma' public awareness campaign related to drugs and addictions.
- Delta secured grant funding to conduct a poverty needs assessment from which will be developed Delta's first Poverty Reduction Strategy (2021-2022).
- Delta secured grant funding to expand the Mobile Outreach Service provision to unhoused individuals in Delta, and conduct a study to identify the gaps in service provision to homeless residents in Delta (2021-2022).
- Delta collaborated with the Homelessness Services Association of BC and New Hope Church to establish an Extreme Weather Shelter site in North Delta. It is expected to open in December 2021.
- Delta has improved access to information about social services infrastructure by updating the Directory of Social Service Providers in Delta and developing a You Matter to Delta guide (2021).
- Council adopted the Housing Action Plan (November 2021) which includes a number of concrete actions to advance housing affordability and availability based on Delta's housing needs.

Since 2020, staff have undertaken extensive consultation with City departments, community partners, social service providers and government agencies to update the Social Profile and Social Action Plan and integrate the findings into a single document.

▪ **DISCUSSION:**

The Social Action Plan for Delta is a community-based initiative that will require extensive collaboration and cooperation with community partners for the goals and objectives to be successfully implemented. More than 200 community partners participated in various consultation sessions to update the plan, including 57 youth and 27 community agencies serving children and youth who took part in a survey to share their vision for a child/youth-

friendly Delta. The plan update process has led to a better understanding of the persistent and systemic challenges faced by Delta residents (housing affordability, aging population, access to public transit, gaps in social service provision) and the multiple impacts of the COVID-19 pandemic and extreme weather events on Delta residents (mental health, overdose crisis, increased vulnerabilities). The pandemic health crisis has uncovered some systemic inequalities that have existed in our country for decades and highlighted significant social and societal divides.

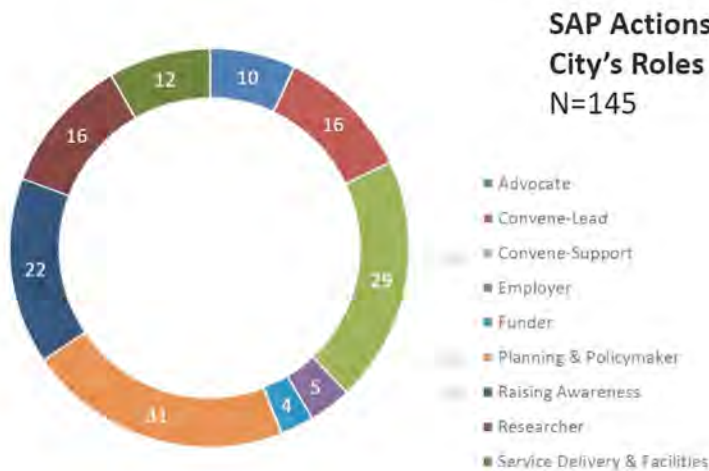
The draft MADE in Delta Social Action Plan 2022-2027 is provided as Attachment 'A'. MADE stands for 'Mobilizing and Driving Equity'. The seven strategic priorities identified in the first plan have been carried over and expanded upon in the new plan, and a total of 28 goals have been identified to help fulfil the strategic priorities, as shown in Table 1 below:

Table 1: Draft Social Action Plan Strategic Priorities and Goals

Strategic Priority 1 City of Delta Leading the Change
<ul style="list-style-type: none"> • Improve access to services and community facilities available in Delta. • Utilize an evidence-based approach to inform City Council, community partners, funders and senior levels of government about emerging community needs and social planning priorities. • Enhance Delta's social planning capacities, both in terms of function and policy, and plan for a long-term commitment and lasting community impact.
Strategic Priority 2 Healthy Delta
Community Health & Connections
<ul style="list-style-type: none"> • Improve walkability of the residential environment and work to expand public transit options. • Increase access to low cost and free physical activities for residents. • Enhance community capacity to build a culture of health for all in Delta. • Foster community connections, place-making and sense of belonging in Delta.
Mental Health & Substance Use
<ul style="list-style-type: none"> • Improve community awareness about mental health and harm reduction services and programs available to Delta residents. • Improve access to mental health and harm reduction services to youth at risk. • Support and enhance community capacity to address the needs of those affected by mental health or substance use disorders.
Poverty & Food Insecurity
<ul style="list-style-type: none"> • Increase awareness of and accessibility to a broad range of culturally-appropriate and nutritious emergency food resources. • Build on and enhance a strong coordinated network of community partners that work collaboratively to raise awareness of food insecurity and improve food security in Delta. • Improve the City's inter-departmental coordination to address poverty and food insecurity and advance a more sustainable, resilient and healthy food system in Delta.
Strategic Priority 3 Safe and Resilient Delta
<ul style="list-style-type: none"> • Mobilize community capacity to address racism and discrimination. • Strengthen community resilience and emergency preparedness. • Increase safe mobility options for residents.
Strategic Priority 4 Thriving Children and Youth
<ul style="list-style-type: none"> • Improve accessibility, affordability and quality of childcare in Delta. • Increase access to children's programs and services that promote their healthy development. • Improve the sense of community belonging for youth in Delta and improve access to services and public places in Delta.

Strategic Priority 5 Engaged and Active Seniors
<ul style="list-style-type: none"> • Improve the sense of belonging and connections for seniors in Delta. • Support seniors to age in place and live active lives. • Enhance community capacity to support vulnerable seniors.
Strategic Priority 6 Housing and Caring for Delta
<ul style="list-style-type: none"> • Work to increase affordable, supportive and transitional housing options in Delta. • Improve access to services for unhoused community members experiencing or at-risk of homelessness in Delta. • Build on a culture of caring in Delta and raise community capacity to better understand the causes of homelessness.
Strategic Priority 7 Inclusive and Accessible Delta
<ul style="list-style-type: none"> • Build an inclusive community where differences are celebrated and diversity is valued. • Enhance physical accessibility through the built environment and support social inclusion through the elimination of barriers for people with different abilities in Delta. • Enhance community capacity to address immigrant needs in Delta.

From this framework, more than 140 specific actions have been identified (this number has since increased to 170 actions). In terms of Delta’s roles in implementing those actions, most fall within the categories of (i) planning and policy-making, (ii) convene-support, and (iii) raising awareness, as shown in the diagram below:



Next steps:

Phase 2 of the plan update process is to invite public feedback through the Let’s Talk Delta online engagement portal. Staff propose to post the draft Social Action Plan throughout January and February 2022, and advertise the consultation period in the local newspaper and through social media. Public feedback will be considered, and the plan amended as appropriate, before being brought back to Council for final endorsement in late Spring 2022.

Social Planning Resources:

As previously noted, the Social Action Plan is very much a community initiative, the implementation of which will be a collaboration between the City and community partners. Corporately, social planning work is coordinated and managed by Delta’s Social Planner, with support from a variety of staff from different departments.

As work begins on the implementation of the updated Social Action Plan, new post-pandemic realities will emerge, and Delta and community partners will be adjusting priorities and operations. As this process unfolds, we may need to revisit and revise the resources required to support Delta's social planning functions as well as other emerging needs within the community. If funding gaps are identified, staff will report back to Council with recommendations to ensure key social planning supports are maintained and that progress continues to be made on the implementation of the Social Action Plan.

Implications:

Foundation for the Future Implications – the Social Pursuit is one of the five pillars of Delta's Foundation for the Future to lead and foster collaboration on a wide variety of social issues that affect people throughout the community. In addition, the Social Action Plan includes actions to address the need for more diverse and affordable housing in Delta.

Financial Implications – Delta's Social Planning base budget provides for the following service providers/services:

Deltassist	\$139,000
REACH	\$50,274
Boys & Girls Club	\$113,000
Phoenix Society	\$75,000
Youth at Risk Counselling	\$150,000
TOTAL	\$527,274

In 2019, Council approved the inclusion of \$90,000 in Delta's Social Planning budget to respond to emerging opportunities and community needs. As far as possible, the actions of the Social Action Plan will be implemented within the existing Social Planning budget. Should there be any action requiring additional funding, staff will seek prior Council approval.

▪ **CONCLUSION:**

The draft Social Action Plan for Delta 2022-2027 is presented for Council's consideration and approval to move on to Phase 2 of the development process. This will involve public consultation through the Let's Talk Delta online engagement portal in early 2022. Staff expect to bring the final plan back for Council approval in late Spring 2022.



Mel Cheesman
Director of Corporate Services

This report has been prepared in consultation with the following listed departments.

Concurring Departments		
Department	Name	Signature
Community Planning & Development	Marcy Sangret	MS
Parks, Recreation & Culture	Carmen Gonzalez	CG
Engineering	Steven Lan	SL
Fire & Emergency Services	Guy McKintuck	GM
Police	Neil Dubord	ND
Finance	Melanie Kerr	MK

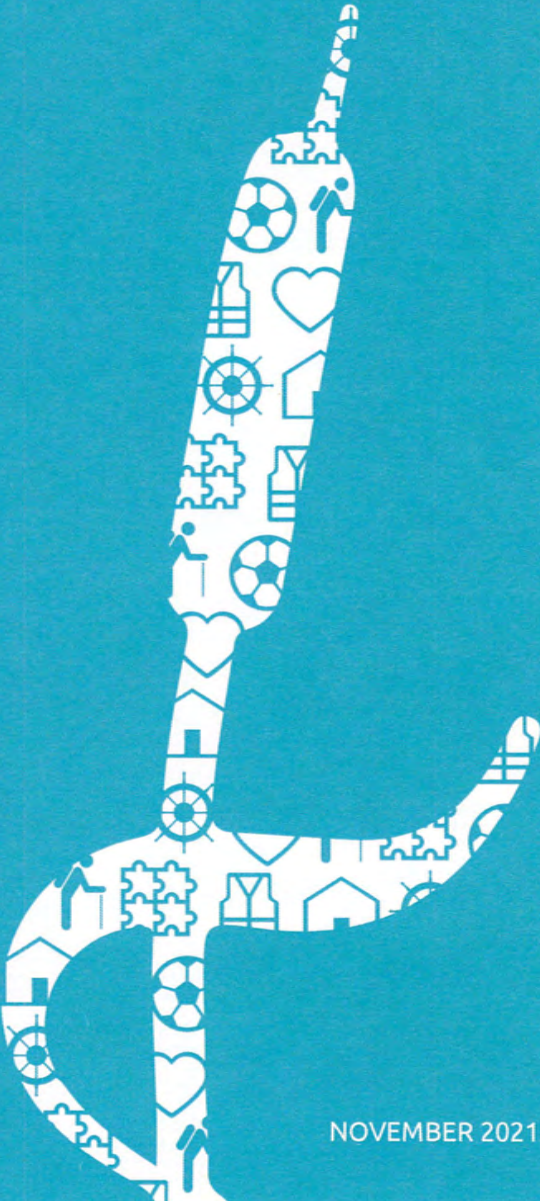
- **ATTACHMENT:**

A. Draft Social Action Plan for Delta 2022-2027

Mobilizing and Driving Equity in Delta

MADE in Delta 2022-2027 Social Action Plan

Phase 1 Report



NOVEMBER 2021

The City of Delta acknowledges that we are on the shared, traditional, ancestral, and unceded territories of the scəw'aθən (Tsawwassen), x^wməθk^wəyəm (Musqueam), and other Coast Salish Peoples. We extend our appreciation to these First Nations for the opportunity to enjoy this land together.

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A Word from the Mayor

City of Delta plays an important role in improving the social well-being of Delta residents and enhancing social inclusion and connection within the community. As a local government, we must look for opportunities to connect and collaborate with community partners to address social issues and build a healthy community in Delta.

During Phase 1 of the community consultations to update Delta's Social Action Plan, we engaged numerous community partners to receive their feedback on priorities and goals for the next five years. We identified Delta's role as advocate, convener, employer, policy-maker, educator, and service provider, recognizing that the City cannot implement the social plan on its own – it will be a community effort requiring support from every level of government and from all community stakeholders.

As a community leader, City of Delta is poised to help lead this change by improving access to services and community facilities, using an evidence-based approach to informing stakeholders about emerging community needs, and making a long-term commitment to prioritizing social planning so it has a lasting community impact. Together we can make Delta a stronger, more resilient community, and one in which we all support each other, engage, and thrive.

I would like to thank everyone who has participated in the development of the Social Action Plan for Delta – staff, community partners, volunteers, and Delta residents who have provided thoughtful and positive input to the process. The social fabric of our community is a complex, invisible but powerful web of relationships and supports. We can all play a role in protecting, nurturing, and growing that social fabric and creating a community we are proud to call home.

Mayor George V. Harvie



*As a local government,
we must look for
opportunities to connect
and collaborate with
community partners to
address social issues and
build a healthy community
in Delta.*

A Message from the City Manager



It is my hope that A Social Action Plan for Delta will build an even stronger sense of place in Delta – a place where everyone feels they belong.

Delta is known for its community feel, connectedness and generosity. We are fortunate to live in a city where people truly care for each other. The COVID-19 pandemic has affected all Delta residents, but has been particularly detrimental to vulnerable community members – frail seniors, racialized residents and those with limited access to services and supports. This year, we also observed an increasing number of extreme weather events and saw their devastating impacts on British Columbians. As expected, I have witnessed firsthand how Delta community has come together during these difficult times to support those who have been disproportionately impacted; however, more work needs to be done if we are all to emerge from the pandemic stronger and more resilient.

The update of a Social Action Plan for Delta has allowed us to chart the strategic road map needed to mobilize and drive equity in Delta. The plan addresses the needs of under-served and marginalized population groups within the community, and identifies potential mechanisms to remedy and eliminate barriers. It was also an opportunity to reflect on city's current social planning initiatives and community collective efforts to build an engaging and caring Delta.

The goal of our plan is to create a safe, healthy and inclusive community where children and youth thrive, seniors are active and engaged, and residents of all ages and abilities feel at home. It is my hope that A Social Action Plan for Delta will build an even stronger sense of place in Delta – a place where everyone feels they belong.

I would like to extend my sincere gratitude and appreciation to many the staff who contributed and supported the process, but, in particular, Olga Shcherbyna, Delta's Social Planner, for her commitment and dedication to developing this plan. I look forward to further engagement with our community on this important process in 2022 to finalize the plan that will undoubtedly strengthen the social fabric of our city for many years to come.

Sean McGill, City Manager

1 Executive Summary

The City of Delta is committed to making Delta an equitable, vibrant, and healthy community where residents feel they belong and where supports and services are available to everyone who needs them. Delta has a strong reputation of working collaboratively with community partners to meet the needs of its residents. Phase 1 of the 2022-27 Social Action Plan for Delta builds on the foundations of the first Social Action Plan, which was developed in 2018, and includes feedback and input obtained through extensive consultations with community partners throughout 2020 and 2021.

Phase 2 of the Social Action Plan for Delta update process is planned to start in early 2022, and will engage Delta residents and seek their feedback on identified social priorities and goals. Community input will be a critical part in developing concrete actions to advance the plan. The new plan will create a strategic framework and guide the City's policy interventions, decisions and resource allocations in social planning over the next five years.

The new plan will create a strategic framework and guide the City's policy interventions, decisions and resource allocations in social planning over the next five years.

The plan builds on Delta's strong commitment to addressing social issues in its planning, decision making and service delivery. We recognize that the social fabric of Delta is changing and we are becoming a more diverse community, with over one third of our population being racialized residents. In the last ten years, the majority of our population growth has come from immigration. Yet, immigrants experience significantly higher poverty rates and face multiple settlement barriers. Similar to other Canadian cities, our community is grappling with affordability crisis and the overdose public health emergency. Delta is also experiencing unique-

to-Delta-geography challenges that vary from limited access to public transit to gaps in social services infrastructure to support immigrant residents and our vulnerable youth and seniors.

Over the last two years we have navigated the COVID-19 pandemic, and experienced more extreme and frequent weather events as a result of climate change. The new Social Action Plan for Delta will assess the impacts of these global phenomena on Delta's most vulnerable residents and identify how the City can better address people's needs during these particularly stressful times.

Furthermore, the cumulative effects of the COVID-19 pandemic, the effects of the opioid crisis, and the increasing numbers of hate crimes have changed many people's perception of safety, highlighted Canada's care home crisis, exposed gaps in service provision, affected mental health, and created feelings of social isolation for many people. The pandemic has also highlighted the critical need for child care - not only for working parents but for the economy at-large. With increased workplace demands and more working from home, many people have become less active in group sports and indoor exercise activities and more reliant on outdoor parks and natural spaces. The pandemic is leaving its mark on every Canadian, but not everyone has been impacted equally. Those with privilege – those who are employed, could work from home and who have access to multiple support systems - can better manage and survive the impacts of the crisis.

The pandemic health crisis has uncovered the systemic inequalities that have existed in our country for decades and highlighted significant social and societal divides. The death of George Floyd in Minnesota, USA in 2020 and harrowing discoveries of mass graves of Indigenous children in 2021 marked a new awakening to racism and systemic injustices, prompted us to question our Canadian brand of humanity and reignited the civil rights movement across the country. We see ourselves in a different light and we know that society and its institutional structures need to change.

We are staying hopeful as we begin to witness positive changes in government policy directions that aim to build a more equitable and healthy Canadian society. We applaud the efforts of federal and provincial governments to lift people out of poverty with the introduction of Canada's first national and provincial Poverty Reduction Strategies (in 2018 and 2019 respectively). Both came with new public investments. Canada's Anti-racism Strategy, released in 2019, also came with multi-million dollar investments and commitments to combat racism and build a more inclusive Canada.

In the same year, our provincial government passed the United Nations Declaration on the Rights of Indigenous Peoples Act into law, becoming the first jurisdiction in Canada to do so. In 2021, the BC government passed the Accessible British Columbia Act and initiated public consultations to help the province shape its new anti-racism legislation. There is so much more we could and should be doing; however, developments like these give us hope that we, as a province and a country, are moving in the right direction.

While the pandemic has many dark sides, it also presented us with many unexpected opportunities to see the world through a different lens, from questioning persistent inequalities to building new ways to do business and staying connected and engaged. It made us rethink how the City of Delta offers services, re-evaluate the importance of green spaces, and reimagine urban spaces. The global crisis has also provided us with an opportunity to recognize that many things are simply beyond our control, and has underscored the importance of being flexible and open to new possibilities. It is not surprising that recurring themes that emerged through the consultations with Delta community partners are **resilience, opportunities, and equity**.

With limited mandate and resources, local governments are challenged to address a broad spectrum of social issues. The proposed vision for a new Social Action Plan for Delta is captured in its title: Mobilizing and Driving Equity (MADE) in Delta. An equity lens was applied to forecast the potential impact of existing policies and practices on under-served and

marginalized population groups, and to identify potential mechanisms to remedy and eliminate barriers.

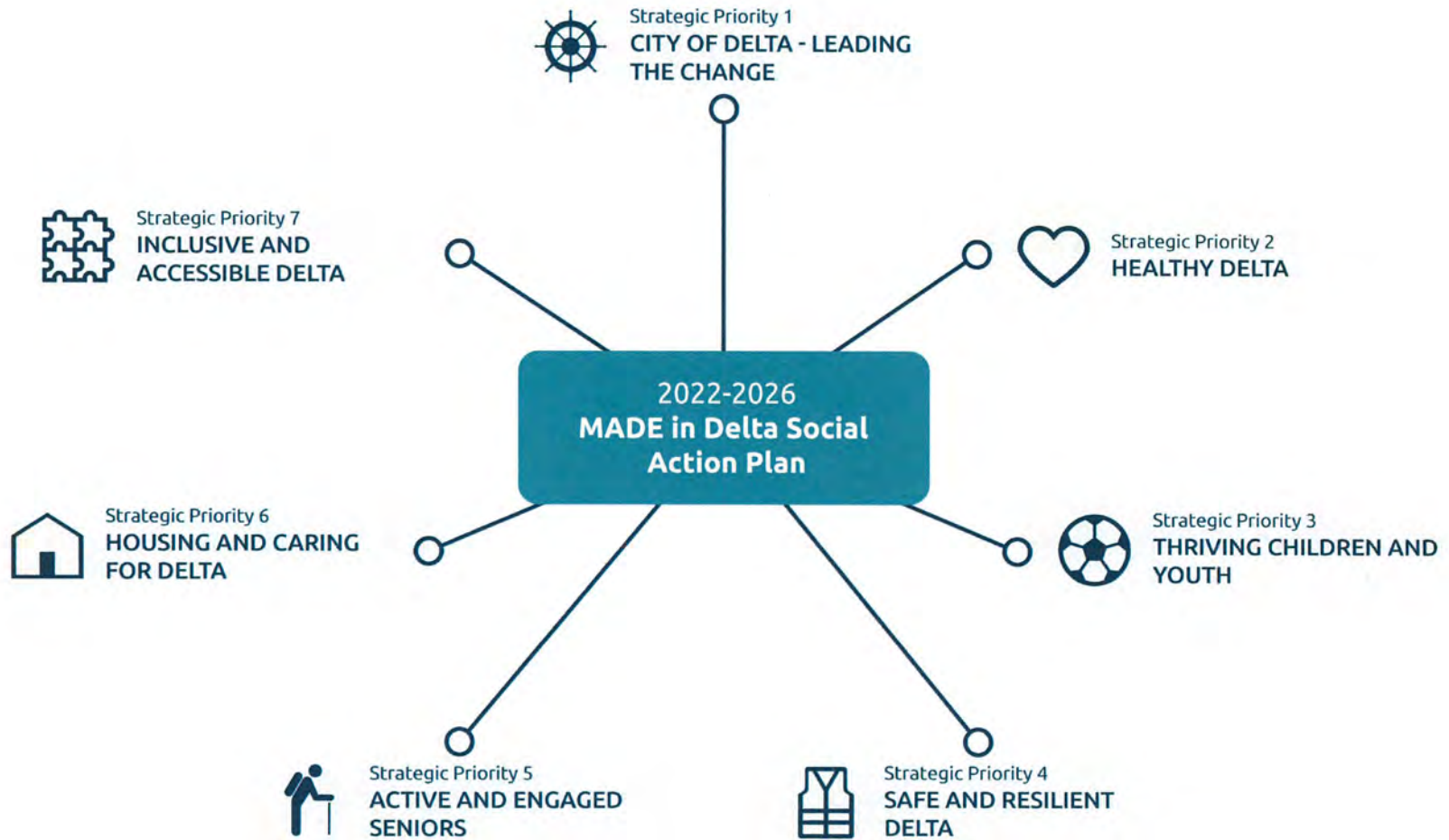
This is not Delta's plan - it is a community plan that is led and driven by the community. Community social wellbeing is a shared responsibility with senior levels of government and community partners, but the City can make both direct and indirect impacts on the quality of life of its residents. The plan identifies various roles that municipalities play in social planning – as a funder, service provider, policymaker, advocate, researcher, and employer. The new plan has seven strategic priorities. The title of each priority signals its corresponding goal:

1. City of Delta – Leading the Change
2. Healthy Delta
3. Thriving Children and Youth
4. Safe and Resilient Delta
5. Active and Engaged Seniors
6. Housed and Caring Delta
7. Inclusive and Accessible Delta

From people with different abilities to racialized Canadians to Indigenous Peoples, the complexities of challenges faced by diverse residents in Canadian communities require multi-faceted collaborative community responses. By initiating the update of the Social Action Plan, the City has shown strong leadership in identifying community challenges and possible responses to urgent and persistent social issues; however, the City's limited capacities to implement the Social Action Plan must be acknowledged.

The City of Delta is fortunate to have an abundance of community assets, including passionate community leaders, engaged residents and faith-based groups, active youth, and a well-established and highly collaborative social service sector. With our strong community relationships and robust city-community collaborations, we are well-positioned to build a more equitable, vibrant, and healthy Delta. The City's continuous commitment and adequate resource allocation will be critical for the successful and timely implementation of this plan.

2 Social Action Plan At-A-Glance



Strategic Priorities & Goals

Strategic Priority 1 CITY OF DELTA - LEADING THE CHANGE

1. **Improve** public awareness of and access to services and community facilities available in Delta.
2. **Utilize** an evidence-based approach to inform City Council, community partners, funders and senior levels of government about emerging community needs and social planning priorities.
3. **Enhance** Delta's social planning capacity and plan for long-term community impact.

Strategic Priority 2 HEALTHY DELTA

Community Health & Connections

4. **Improve** walkability of the residential environment and advocate for the expansion of public transit options.
5. **Identify** opportunities to increase access to low cost and free physical activities for residents.
6. **Enhance** community capacity to build a culture of health in Delta.
7. **Foster** community connections, place making and sense of belonging in Delta.

Mental Health & Substance Use

8. **Improve** community awareness about the mental health and harm reduction services and programs available to Delta residents.
9. **Improve** local access to local mental health and harm reduction services to youth at risk.
10. **Support and enhance** community capacities to address the needs of those affected by mental health or substance use disorders.

Poverty & Food Security

11. **Increase** awareness of and accessibility to a broad range of culturally-appropriate and nutritious food resources.
12. **Build** on and enhance a strong coordinated network of community partners that work collaboratively to raise awareness of food insecurity and improve food security in Delta.
13. **Improve** Delta's inter-departmental coordination in reducing poverty and food insecurity and advancing a more sustainable, resilient and health food system in Delta.

Strategic Priority 3 THRIVING CHILDREN AND YOUTH

14. **Advocate** for and identify opportunities to improve accessibility, affordability and quality of childcare in Delta.
15. **Increase** access to child and youth programs and services that promote their healthy development.
16. **Improve** Delta's youth sense of belonging and access to services and public places in Delta.

Strategic Priority 4 SAFE AND RESILIENT DELTA

17. **Mobilize** community capacity to address racism and discrimination.
18. **Strengthen** community resilience and emergency preparedness.
19. **Increase** safe mobility for all residents.

Strategic Priority 5 ACTIVE AND ENGAGED SENIORS

20. **Improve** the sense of belonging and connections for seniors in Delta.
21. **Support** seniors to age in place and live active lives.
22. **Enhance** community capacity to support vulnerable seniors.

Strategic Priority 6 HOUSING AND CARING FOR DELTA

23. **Increase** affordable, supportive and transitional housing options in Delta.
24. **Improve** access to services for vulnerable community members experiencing or at risk of homelessness in Delta.
25. **Promote** a culture of caring in Delta and raise awareness about the root causes of homelessness in the community.

Strategic Priority 7 INCLUSIVE AND ACCESSIBLE DELTA

26. **Build** an inclusive community where powers are shared, differences are celebrated and diversity is valued.
27. **Enhance** physical accessibility through the built environment and support social inclusion through the elimination of barriers for people with different abilities in Delta.
28. **Enhance** community capacity to address immigrant needs in Delta.

3 Updating The Social Action Plan

Updating the first Social Action Plan for Delta, which was completed in 2018, involved comprehensive research and extensive consultations with community partners throughout 2020 and 2021. The new plan retains the foundations of the first plan, including the seven key strategic directions, and highlights the achievements and progress made towards building a healthy, inclusive and safe Delta. More than 200 community partners and community members helped to inform the draft 2022-2027 Social Action Plan for Delta.

What is Social Planning?

Social planning is based on the philosophy that the conditions in which people are born, grow, live, work and age have a direct impact on people's success in life and their ability to make fulfilling contributions to society. These circumstances are shaped by the distribution of money, power and resources at global, national and local levels.

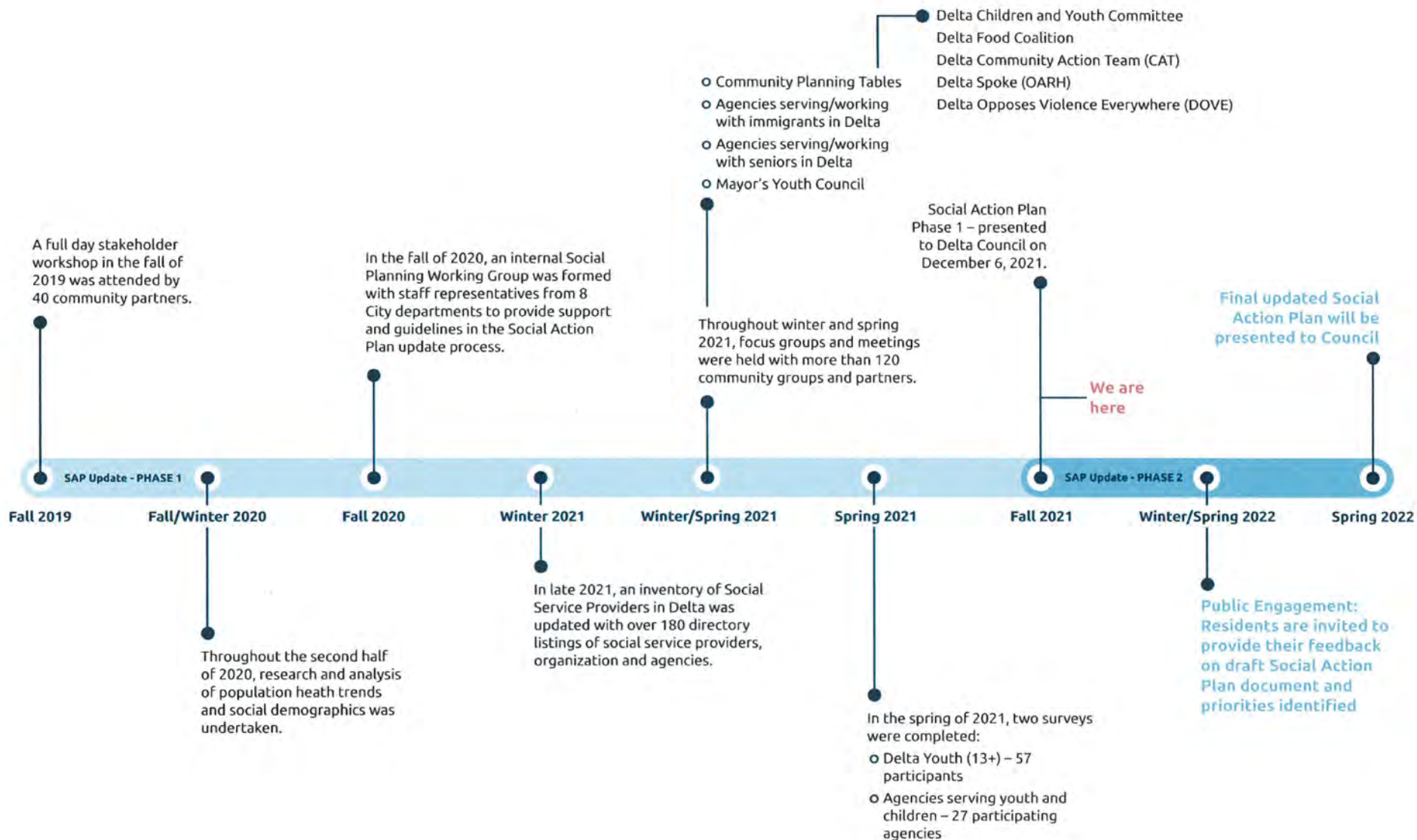
Social planning is a community planning process that aims to improve the quality of life for all community members. It helps identify community needs and priorities, seeks solutions that are feasible and equitable, and builds on community strengths.

Social Planning Functions in the Municipal Context

- Facilitating effective communications and problem-solving between citizens, citizen groups and City Hall
- Raising community awareness about local government activities and issues
- Doing or commissioning applied social research and providing information for decision-making
- Helping community organizations and self-help groups to take action to solve problems according to their own needs and priorities
- Advising on the social impacts of land use, development, transportation, economic and environmental planning decisions
- Coordinating the planning and provision of human care social services
- Advising on grant funding opportunities for community organizations
- Advocating with senior levels of governments for improved services and funding
- Helping the community to understand and respond positively to social priorities and meeting them equitably in all neighbourhoods

Source: SPARC BC. 1993. A Citizen's Guide to Community Social Planning. For more information and examples of municipal roles in social planning, see chapter 4: City's Roles in Social Planning

Key Research and Engagement Activities



What Youth Told Us

Children and youth are the decision makers of tomorrow and the future of our communities. We wanted to make sure that the plan is reflective of the needs of future generations.

In their own words

"I don't like how there are very little activities for kids our age; there is nothing to do here. We are bored."

"I think we could use some things like rollerblading, hangouts for older kids or all ages or like bowling closer to us."

"I also wish there were more job options for kids our age."

"I really love the sense of community we have here in Delta. It truly makes us unique."

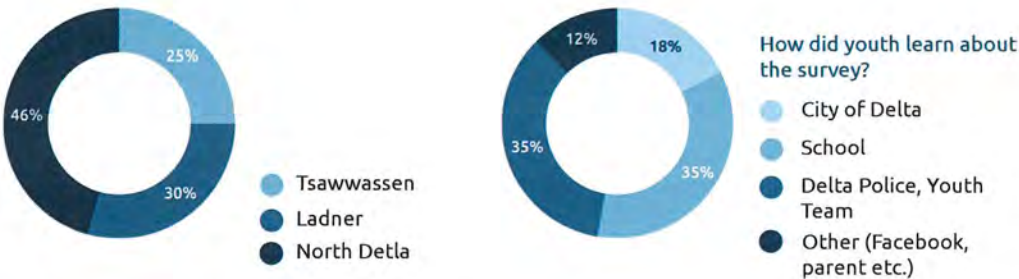
"I feel very safe in Delta. Lots of friends and family here."

"They have many alternative programs for kids struggling with school."

"I like how calm and quiet it is and I like the sports options which are also a part of the school because they are connected."



57 Delta youth (13-19 year old) participated in survey in May 2021



Delta youth want more...

- Fun outdoor public spaces (80.7%)
- Opportunities for youth to learn life skills (61.4%)
- Recreational/sports activities for youth (56%)
- Indoor spaces to get together (50.9%)
- Free counselling services (42%) / Job opportunities for youth (42%)

Seven Guiding Principles

The following guiding principles were applied in identifying key objectives and actions for the 2022-2027 Social Action Plan for Delta:

- 1 Equity:** An equity lens was applied to analyze and forecast potential impacts of existing policies and practices on under-served and marginalized population groups, and to identify potential remedy mechanisms to eliminate barriers. This means asking questions that challenge underlying assumptions, promote diversity and inclusion, and determine how real change can be made, i.e. who is affected and how? who is making decisions?
- 2 Future-driven:** Efforts were made to develop a plan that is reflective of the needs of future generations (engaging youth in developing actions).
- 3 Community Collaborations:** The plan recognizes that the City cannot advance most of the actions on its own, and community relationships and collaborations are the key to their implementation.
- 4 Balanced:** A plan framework is reflective of emerging issues, opportunities and priorities, as well as limited City resources and roles to advance a broad spectrum of social issues.
- 5 Evidence-based:** Actions were informed by data-driven and contextual-to-Delta knowledge that complements community intelligence.
- 6 Asset-based:** The plan presents an opportunity to highlight the good work that is being done in the community, empowers community partners, and motivates them to collaborate more with each other and with the City.
- 7 Climate change vulnerability and adaptation:** As the impacts of climate change become more apparent, marginalised and vulnerable groups face greater challenges in terms of extreme weather events, health effects and food security. The plan looks to reduce those vulnerabilities and build a more resilient support network in the community.

Purpose of the MADE in Delta Social Action Plan

- Develop a better understanding of community needs, pressures, gaps and assets
- Identify key social planning priorities and concrete actions to address gaps and build on strengths
- Identify key community partners and mobilize community partners to build partnerships to develop innovative MADE-in-Delta solutions
- Develop a more inclusive and future-oriented decision-making process by engaging 'seldom-heard voices' (e.g. youth)
- Clarify the City's roles in advancing strategic priorities and actions, and identify resources required for the City to implement City-led actions
- Make community data more accessible to Delta service providers applying for funding to address gaps in services

4 Delta's Context

Population: Delta is a suburban municipality, with a population of approximately 111,281 (2020 BC Statistics) located at the mouth of the Fraser River in the Metro Vancouver regional district.

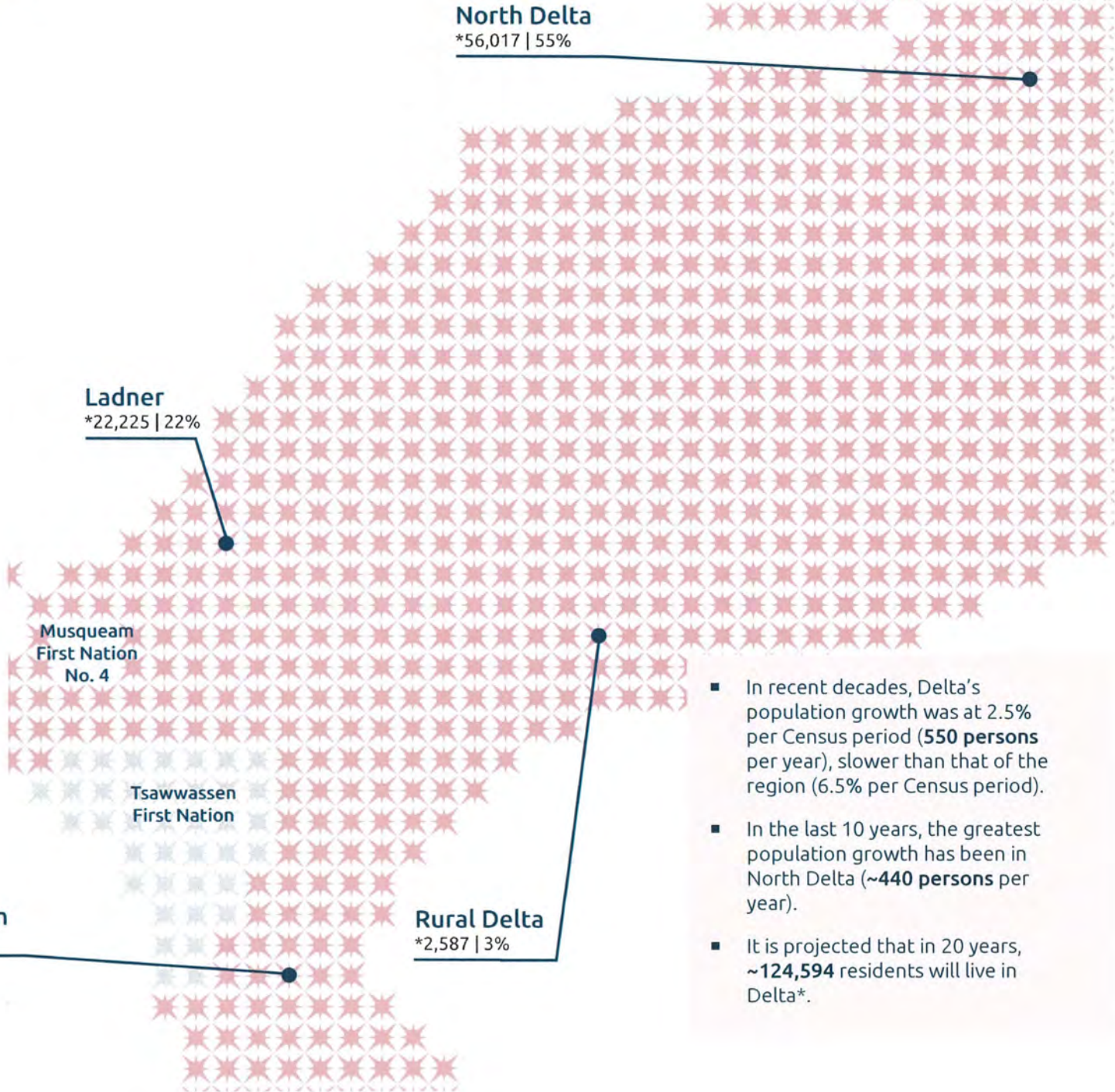
Area: Delta encompasses 180 square kilometres bordered by the Fraser River to the north, the United States border and Boundary Bay to the south, the City of Surrey to the east and the Salish Sea to the west.

Land Use: The ecological conservancy area of Burns Bog takes up almost one-fifth of Delta's land mass. Almost half of Delta land is agricultural.

Tilbury Industrial Park and Annacis Island are two of the largest industrial areas in Metro Vancouver making Delta a large, mixed use municipality.

Communities: Delta has three geographically distinct urban communities – Ladner, Tsawwassen and North Delta. Tsawwassen First Nation is a separate Treaty Nation that is located on the Salish Sea and surrounded by Delta on three sides.

* Source: Census 2016



- In recent decades, Delta's population growth was at 2.5% per Census period (**550 persons** per year), slower than that of the region (6.5% per Census period).
- In the last 10 years, the greatest population growth has been in North Delta (~**440 persons** per year).
- It is projected that in 20 years, ~**124,594** residents will live in Delta*.

Delta Demographics, Community Profile, Census 2016

		City of Delta	Metro Vancouver
Population	Total Population	102,238	2,463,432
	Population percentage change 2011 to 2016	2.4%	6.5%
Age	Average age of the population, years	42.4	41
	0 to 14	16%	14.7%
	15 to 64	65.2%	69.6%
	65+	18.7%	15.7%
Visible Minority	Visible Minority Population	36%	48.9%
	South Asian	20.3%	12%
	Chinese	7.6%	19.6%
	Filipino	2.6%	5.1%
Indigenous Peoples	Population with Aboriginal identity	2.7%	2.5%
Place of Birth	Born outside of Canada	31%	40.8%
Level of Education	No certificate, diploma or degree*	15.4%	13.8%
	Secondary school diploma*	32.1%	28.3%
	Postsecondary certificate, diploma or degree*	52.5%	57.9%
Language	Speak neither English nor French	3.5%	5.6%
Income	Average total household income	\$111,760	\$96,423
	Low Income Measure After Tax (LIM-AT)	9.7%	16.5%
Employment	Unemployment rate*	5.3%	5.8%
Families	Households with children in a census family	45.9%	39%
Housing	Owner households	78.8%	63.7%
	Renter households	21.1%	36.3%

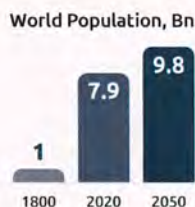
* Aged 15 years and older

To identify racialized populations, Statistics Canada uses the term 'visible minority'. The Government of Canada defines visible minorities as persons, other than Aboriginal peoples, who are non-Caucasian in race or non-white in colour. The term has been rightly criticized as outdated and harmful, in part because racialized residents outnumber other resident groups in many Canadian communities and because it downplays the diversity of racialized communities and assumes whiteness as the norm.

Global Trends Affecting Our Society

Population Growth

Global population will likely double by 2050.¹ In 2021 Canada's population is 38 million which will grow to 46.5 by 2043.²



Global Urbanization

55% of the global population lives in cities and this number is increasing every year

82% of Canadians live in urban areas.^{3, 4}

Climate Change

Climate change is accelerating and its impacts are worsening, with record high global average temperatures, ice melt, sea level rise, and more frequent and extreme weather events. In BC, an unprecedented heat wave in the summer of 2021 caused an estimated 800 additional deaths that would not have happened under more typical weather conditions.

An unprecedented heat wave across BC in the summer of 2021 caused an estimated 800 deaths due to heat-related causes.

Gig Economy

A growing share (8.2%) of Canada's workforce are gig workers. These are on-demand, freelance workers who are self-employed but do not own a business.⁶

- ✓ Innovation
Flexibility
Freedom
- ✗ Low wages
Job security
Low worker protection

Global Migration

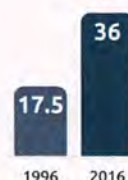
Million Migrants⁷



The majority of growth experienced in Delta between 2011 and 2016 occurred as a result of increased immigration to the area.

Superdiversity

Visible Minority, Delta %⁸



Immigration in the last 20 years has brought a diversity of cultures, languages and backgrounds and transformed the social landscape of Canadian cities.

Aging Population

Globally, the population aged 65 and over is growing faster than all other age groups. In Canada, over the last 40 years, the number of those age 65 and older has tripled in size. Over the next 20 years, Canada's seniors population is expected to grow by 68%.⁹

Housing Affordability Crisis

Buying a home in many parts of Canada has become an unachievable dream for many Canadians as prices have skyrocketed in the last decade. Vacancy rates are historically low. Waitlists for social housing demonstrate that the demand for subsidized housing far outweighs the supply.

Technology Advances

People and cities are connected more than ever. The way we live, work, travel and our lifestyles are being transformed by telecommunication technology.¹⁴

5.1 billion
Have access to a mobile device

3.8 billion
Are currently active on social media

COVID-19 Pandemic

On January 30, 2020, COVID-19 was declared a Public Health Emergency of International Concern. Since that time, the pandemic has affected all facets of our lives.

Systemic Injustices

Systemic racism, also known as institutional racism, presents in a society where white superiority is embedded in its laws, policies or practices governing people's lives. As a result, non-white people are not able to fully participate in a society and face disadvantages in employment, education, health, justice and other social systems.

Systemic racism is deeply embedded in every system in Canada through the history of colonialism that has disadvantaged Indigenous peoples for centuries. Justice Murray Sinclair, former senator and chair of the Truth and Reconciliation Canada estimated that from 15,000 to 25,000 Indigenous children have died at residential schools.¹³

Other racialized Canadians have been discriminated against and denied equal participation in our society.

Sprawling Expansion

... is physical expansion of cities which historically resulted in a significant loss of density and associated with increased energy use and pollution. While many cities are densifying, today 60% of urban space is still sparsely populated in the world¹⁰.

Overdose Crisis

The opioid overdose crisis has become a global public health challenge. In Canada alone, close to 23,000 people died from opioid overdoses between January 2016 and March 2021.¹⁵

Racialized Poverty

For the last 20 years, extreme poverty was steadily declining in the world and in Canada, yet, racialized individuals and Indigenous communities experience poverty at disproportionately high rates.

COVID-19 Impacts

<p>Hate Crimes</p> <p>Similar to other communities in Metro Vancouver, there was a significant increase in hate crimes in Delta in 2021¹⁸.</p>	<p>Hate Crimes in Delta</p> <table border="1"> <tr> <th>Period</th> <th>Count</th> </tr> <tr> <td>Jan-Dec 2020</td> <td>12</td> </tr> <tr> <td>Jan-Sept 2021</td> <td>43</td> </tr> </table>	Period	Count	Jan-Dec 2020	12	Jan-Sept 2021	43	<p>Substance Use</p> <p>Overdose events attended by BC ambulance in Delta¹⁶</p> <table border="1"> <tr> <th>Year</th> <th>Count</th> </tr> <tr> <td>2019</td> <td>120</td> </tr> <tr> <td>2020</td> <td>167</td> </tr> <tr> <td>2021 (Jan-Jun)</td> <td>90</td> </tr> </table>	Year	Count	2019	120	2020	167	2021 (Jan-Jun)	90	<p>Equity</p> <p>Racialized Canadians have been disproportional impacted by the pandemic, reflecting pre-existing inequalities embedded in our societal and power systems.</p>	<p>Seniors</p> <p>The pandemic has highlighted Canada's care home crisis, the existing gaps in service provision and care, and deepened the issue of social isolation for many seniors.</p>
Period	Count																	
Jan-Dec 2020	12																	
Jan-Sept 2021	43																	
Year	Count																	
2019	120																	
2020	167																	
2021 (Jan-Jun)	90																	
<p>Food Security and Poverty</p> <p>In the last 12 months we saw an increase in uptake of selected food emergency programs in Delta, including the backpack food program for school-aged children. At the same time we saw a decrease in a number of residents using food banks.</p>	<p>Housing</p> <p>Members of racialized communities, Indigenous peoples, people with disabilities, women, new immigrants and youth and older adults are disproportionately represented in households in core housing need. The pandemic has exacerbated precarious housing situations for many vulnerable population groups.</p>	<p>Mental Health</p> <p>Delta service providers report a substantial increase in uptake of mental health services and increased wait lists. Eating disorders and anxiety are on the rise among children and youth in Delta and in BC other communities¹⁷.</p>	<p>Working from Home</p> <p>The COVID-19 pandemic has changed the work location of thousands of Canadian workers.²⁰</p>	<p>Employees in Canada Working from Home</p> <table border="1"> <tr> <th>Year</th> <th>Count</th> </tr> <tr> <td>2016</td> <td>3</td> </tr> <tr> <td>Apr 2020 -</td> <td>15</td> </tr> </table>	Year	Count	2016	3	Apr 2020 -	15								
Year	Count																	
2016	3																	
Apr 2020 -	15																	
<p>North Delta: Starfish Backpacks (per week)</p> <table border="1"> <tr> <th>Year</th> <th>Count</th> </tr> <tr> <td>2019</td> <td>60</td> </tr> <tr> <td>2020</td> <td>92</td> </tr> </table>	Year	Count	2019	60	2020	92	<p>Community Health</p> <p>Various studies found that, during the pandemic in 2020, Canadians became less active, due to multitude of reasons, including restricted access to recreational facilities, fewer people using public transit, and increased child-care demands on parents.</p>	<p>Gender Violence</p> <p>Social/physical isolation creates barriers to escaping abusive relationships and have led to more domestic violence. Between Oct. 1 and Dec. 31, 2020, Canada's Assaulted Women's Helpline received 20,334 calls, compared to 12,352 over the same period in 2019.¹⁹</p>	<p>Social Services</p> <p>The crisis has altered the funding landscape, donations are becoming less stable, workers are spread thin, and smaller organization are reporting decreased capacities.</p>	<p>For more information about how the COVID-19 pandemic impacts us, see Appendix 3</p>								
Year	Count																	
2019	60																	
2020	92																	

Key Partners

Delta Community Partners and Stakeholders

Canadian municipalities have neither a mandate nor resources to advance all multifaceted social issues in their communities. Local governments rely greatly on partnerships with community partners and senior levels of government to move forward a progressive social agenda for their communities. In this climate, it is difficult to overestimate the role and value of community partners in advancing social wellbeing and complex social issues.

The City of Delta is fortunate to have an abundance of community assets, including passionate community leaders, engaged resident and faith-based groups, active youth, and a well-established and highly collaborative social service sector.

The Directory of Delta Social Service Organizations identifies close to 200 community organizations and groups that regularly participate in the social realm of the city. From child care operators and social housing providers to health authorities and community planning tables, each community partner plays a critical role in making Delta a better place to live, play and work.

Community Planning Tables are community-driven partnerships that bring multiple stakeholders/community sectors together to address complex systemic problems that can not be successfully addressed by a single agency (food security, the overdose crisis, homelessness, etc.).

Multi-sectoral community collaboration often uses upstream interventions. Upstream interventions involve policy changes that can affect large populations, including improved coordination between service providers, regulatory amendments, or changing funding criteria.

While downstream interventions usually focus on symptoms of social problems (through service delivery or temporary solutions, like establishing food banks as an emergency food supply solution). Upstream interventions aim to address root causes of systemic issues (e.g., food insecurity is a symptom of poverty). Delta has nine active Community Planning Tables that work collaboratively on various systemic, social challenges.

Table below in this section provides an overview of key community partners and their engagement in advancing each of the priorities of the Social Action Plan for Delta.

Delta Community Planning Tables

■ The Healthier Communities Partnership (HCP)

Chaired by Fraser Health Authority and the City (Parks, Recreation and Culture), the HCP is a multi-sectoral collaboration with a shared vision to build a healthy, thriving and resilient community in Delta.

■ The Delta's Community Resilience and Economic Recovery Support Team (CREST)

CREST was established by Delta Council on April 27, 2020 with a goal to support Delta businesses and community organizations impacted by the COVID-19 pandemic. CREST comprises City of Delta, Delta Chamber of Commerce, Tsawwassen Business Improvement Association, Ladner Business Association, North Delta Business Association, and Tourism Delta.

■ Delta Child and Youth Committee (CYC)

CYC is a long-standing community planning table in Delta attended by representatives of public agencies and non-profit organizations, including staff and elected officials, whose work supports children and youth in Delta. This committee meets monthly to share information and resources and to build capacity for collaboration with the goal of improving the wellbeing of children, youth and families in Delta. CYC is funded by multiple funders, including the City of Delta. REACH provides oversight and administration of funds.

■ Delta Food Coalition (DFC)

DFC provides coordination of food security initiatives, shares information on available programs and needs, identifies available resources, and makes connections between agencies and resources. It functions as a food hub, sourcing fresh, local food and distributing it to people in need, while connecting individuals and families in need with the appropriate community food programs. Earthwise Society is the lead agency of the coalition.

■ Delta Spoke – Resilience BC Network

The Resilience BC anti-racism network offers a multi-faceted, province-wide approach in identifying and challenging racism. The network delivers coordinated services through a centralized “hub” that anchors the program and provides oversight and “spokes” that are community-based branches that help see through service delivery. Delta Spoke comprises community members, faith-based groups and Delta School District. Delta Spoke identifies local priorities and moves anti-racism projects forward. It is funded by the Province of BC. Deltassist provides oversight and administration of funds.

■ Delta Seniors Planning Table

The Delta Seniors Planning Table is a grass-roots team of active Delta seniors who learn together and plan for the future of Delta residents who are “north of 50”. The group aims to build an age-friendly Delta where seniors can stay physically active and enjoy leisure and social activities.

■ Delta Opposes Violence Everywhere (DOVE)

Co-chaired by Victims Services (Delta Police) and Deltassist, DOVE works to prevent relationship violence through education, public awareness and coordinating efforts to reduce gaps in services that may exist. Information, support and resources are provided at various public events scheduled around Delta.

■ Delta Community Action Team (CAT)

Co-chaired by Fraser Health and Deltassist, Delta CAT develops a community-based response to the overdose crisis in Delta. It brings together multiple community partners and develops multi-sectoral approaches to raise awareness about the resources available in Delta and reduce stigma around substance use. In partnership with the Ministry of Mental Health and Addiction's Overdose Emergency Response Centre (OERC), the Community Action Initiative (CAI) is funding Community Action Teams (CATs) across the province. Deltassist provides oversight and administration of funds.

■ Delta Homelessness Taskforce

Convened by Deltassist in 2021, the Delta Homelessness Taskforce comprises service providers and public agencies such as Delta Police, the City of Delta, Fraser Health and others working together to develop a made-in-Delta approach to homelessness.

Social Action Plan Priorities and Delta Community Partners and Stakeholders

SAP Themes	Community Partners and Stakeholders																																
	Fraser Health	Delta School District	Delta Police Department	Community Organizations and Groups	BC Housing	Delta Libraries	Homelessness Services Association of BC	Province of BC	Federal Government	Divisions of Family Practices	The Delta Foundation	Delta Hospital	Business Associations	Non-profit child care operators	Social housing developers	Kids Sports Delta	United Way of the Lower Mainland	Service Clubs	Faith-based organizations	CRERST*	Delta Healthier Communities Partnership	Delta Children and Youth Committee	Delta Food Coalition	Delta Spoke-Resilience BC Network	Delta Seniors Planning Table	Delta Opposes Violence Everywhere	Delta Community Action Team	Delta Homelessness Taskforce	MTFDIA*	Mayor's Youth Council	City's Mobility & Accessibility Committee		
Healthy Delta: Population Health	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>		<input type="checkbox"/>						<input type="checkbox"/>											
Healthy Delta: Mental Health, Substance Use & Addictions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>									<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>		
Healthy Delta: Poverty and Food Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>							
Safe Delta		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>						
Thriving Children and Youth	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>		
Active and Engaged Seniors	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>						<input type="checkbox"/>	
Housed and Caring Delta	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>			<input type="checkbox"/>					<input type="checkbox"/>						<input type="checkbox"/>								
Inclusive and Accessible Delta	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

* Community Partners and Stakeholders: CRERST - Community Resilience and Economic Recovery Support Team; MTFDIA - Mayor's Task Force on Diversity Inclusion and Anti-racism

City's Roles in Social Planning

Community social wellbeing is a shared responsibility with senior levels of government and community partners, but the City can make direct and indirect impacts on the quality of life of its residents through a variety of mechanisms (as shown in the table below).

		DIRECT IMPACT			INDIRECT IMPACT				
ROLE	EXAMPLE	Funder	Planning/ Policy	Service Delivery/ Facilities	Advocate	Convener	Researcher	Raising Awareness	Employer
		IMPACT	The City provides more than \$500,000 annually to local community agencies.	The City developed the Delta Child Care Action Plan.	The City operates the Delta Seniors Bus program.	Advocated to open vaccination sites in both North Delta and South Delta.	City staff attends/leads various Community Tables.	City staff developed a demographic profile of Delta.	The City, in collaboration with community partners, developed the 'End the Stigma' campaign.
Gaps in funding are addressed to meet community needs.	Community needs are identified. Targets for child care spaces are established.	Seniors are able to access services throughout the City.	Delta residents had access to vaccination in both communities and direct access to local registration (through the Delta Bus service).	Community information is shared. Grass-root community-wide collaborations are supported by the City.	Data at the community-level is widely accessible. Community programming is better informed.	Delta residents are more aware of the resources available in Delta to support people using drugs.	The City contributes to economic development; people live close to where they work.		

5 Strategic Priorities: Why, What and Who



OBJECTIVES







Strategic Priority 1:

City of Delta - Leading the Change

What are we trying to achieve: OBJECTIVES

- Improve public awareness of and access to services and community facilities available in Delta.
- Utilize an evidence-based approach to inform City Council, community partners, funders and senior levels of government about emerging community needs and social planning priorities.
- Enhance Delta's social planning capacity and plan for long-term community impact.

A table of actions for each strategic priority can be found on page 57.

Why it is important:

Traditionally, Canadian municipalities had limited jurisdiction over social services; however, local governments have always been the closest level of government to their residents and are often the first point of contact, particularly in crisis situations, as was the case during the COVID-19 pandemic. Over the last several decades, municipalities have been gradually assuming a more active social role in the communities and have been doing it regardless of a limited mandate in the realm of social service provision and limited resources. However, they rely heavily on community partnerships to advance social initiatives.

This section provides information about the needs, gaps and challenges identified through community consultations, which are city-wide concerns spanning various sectors and population groups.



Strategic Priority 1:

City of Delta - Leading the Change

What we know: LOCAL CONTEXT

People: The City has many departments working together to support and improve residents' wellbeing, including Corporate Services, Parks, Recreation & Culture, Engineering, Bylaws & Compliance, and Community Planning and Development Departments. There are 1,552 staff altogether, including 202 employed by Delta Fire Department and 307 by Delta Police.

Mayor and Council: There are six Councillors and the Mayor. Through a majority vote, council members make collective decisions in the best interest of Delta residents.

The Social Planning Function: The first Social Planner in Delta was hired in 2016. The position is housed in the Corporate Services Department within the Corporate Policy team.

Policy Context:

- **Social Action Plan:** In 2017, Delta's first Social Profile was developed, which informed the development of the first Social Action Plan in 2018.
- **Official Community Plan:** Social Planning is included in Delta's Official Community Plan under the Community Services objective: *Facilitate social planning in the community to build capacity, identify community needs, and encourage the provision of services to meet these needs.*
- **Delta Foundation for the Future:** The Social Pursuit is one of the key pillars of the Delta Foundation for the Future and provides a broad overview of the City's objectives and priorities in this area.
- **Other Plans:** In 2020, the first Delta Child Care Action Plan was developed and endorsed by Council; in 2021, the first draft Delta Housing Plan was developed, and the City initiated a comprehensive poverty needs assessment in 2021.

City of Delta: Permissive Tax Exemptions | 2020

The City waives over \$2 million a year in property taxes for more than 70 community organizations in Delta.

bc211 Service Referrals in Delta

In 2020, out of 1,002 referrals for services given through the bc211 helpline to Delta residents, more than 75% of those services were located **outside** of Delta.

What we can build on: DELTA'S ASSETS

Vibrant Community: Delta is home to a vibrant community of caring neighbours who are active participants in civic life and strong advocates for equity and social justice.

Council Priorities: In the past five years, since the establishment of the social planning function, the City of Delta has made significant strides in advancing social planning priorities, from developing its first Social Action Plan to facilitating the opening of an Extreme Weather Shelter and a Women's Transition House in Delta. Various social planning policies and actions plans have been developed.

Service Agreements: the City provides annual funding to local community organizations serving vulnerable populations, including Deltassist, REACH, Boys and Girls, the Phoenix Society and the Delta Children and Youth Committee. In addition, the City funds counselling services to support Delta youth in crisis.

Community Tables: There are various community collaborative tables that bring together multiple sectors to address community-level challenges such as overdose crisis, food insecurity, racism, and violence; there are also community collaborations, such as the Delta Children and Youth Committee that builds sector capacities to improve the lives of children and youth in Delta.

City's Advisory Committees: the City established a robust roster of Advisory Committees to support and advise Council and staff on various social issues; including the Mayor's Taskforce on Diversity, Inclusion and Anti-Racism, the Mobility and Accessibility Committee, and the Mayor's Youth Council. These advisory bodies provide opportunities for community members to bring diverse perspectives to the City's decision making processes.

What we heard: CHALLENGES & OPPORTUNITIES

Limited access to funding: Delta's unique geography presents significant challenges for residents in accessing services in Delta and service providers in accessing funding to address community needs. Historically, funders have divided Delta into South and North Delta, with North Delta often being included in service provision areas for agencies located in Surrey and South Delta being included in service provision

areas for agencies located in Richmond. As a result, Delta's current social services infrastructure does not adequately address the complex needs of its residents. In 2020, out of 1,002 referrals for services given through the bc211 helpline to Delta residents, less than 24% were referred to services located in Delta²¹.

Limitations to advance the City's social planning priorities: As the scope and complexity of social issues in Delta increases over time, the social planning function has also been expanding. The impacts of COVID-19 pandemic on vulnerable populations and the impacts of extreme weather, paired with the overdose crisis, have added new layers of complexity and demands on social planners across British Columbia.

Challenges finding services in Delta: There are several online listings and databases of services in Delta that are not consistently updated and maintained. At the City consultations session in 2019, participants identified a need for accurate data collection about services and resources and requested that an online map of social service providers and resources be created.

Room for growth in capacity building in Delta: While Delta enjoys a strong culture of collaboration, community partners have identified the need for improved coordination and capacity building in Delta with the City playing a convener role in these efforts across multiple sectors (joint efforts to build staff capacities, joint fundraising, joint proposal writing, joint needs assessments, and collective work to reduce duplication of services).

Limited access to community-level data: One of the challenges for Delta-based social agencies is to demonstrate the need for services. The City can play a leadership role in data collection, compilation, analysis and sharing community-based data with community partners, which will inform community responses and social services programming.

Gaps in communications: At the 2019 stakeholder workshop, community partners identified gaps in communications as one of the key challenges in developing city-wide responses to emerging and systemic community challenges. The City is well-positioned to inform, amplify messages, provide education, and raise awareness in situations of crisis and develop and enhance its day-to-day community communications function to support better coordination and collaboration in the community.

1. Through a collaborative funding effort involving the City of Delta, Delta School District, and the federal and provincial governments, the new **North Delta Track & Field Facility** was opened in August 2021.
2. Delta has 17 Parks, Recreation and Culture facilities that offer diverse programming tailored to different audiences. **Sungod Recreation Centre** features a swimming pool, arena and other recreational facilities.
3. **North Delta Centre for the Arts**, the 2-storey, 146-seat, multi-function theatre, has been designed to facilitate a flourishing arts community in Delta. The Centre was completed in 2020 and features state-of-the-art sound and visual equipment, several multi-purpose rooms, and a piano room.





Strategic Priority 2: **Healthy Delta**

Why it is important:

According to the World Health Organization (WHO), the social determinants of health are “the conditions in which people are born, grow, work, live and age and the wider set of forces and systems shaping the conditions of daily life”. Research has shown that social determinants, such as income, education, food insecurity, built environment, etc. can be more influential on health outcomes than health care or lifestyle choices. Municipalities are well positioned to help mitigate health inequities and inequalities using various policy tools such as poverty reduction/affordable housing plans, zoning bylaws, land use, urban design guidelines, advocating for funding to address city-wide health issues, and delivering programming that promotes healthy lifestyles.

Key Areas:

Strategic Direction 2.1:
Community Health and Connections

Strategic Direction 2.2:
Substance Use and Mental Health

Strategic Direction 2.3:
Food Security and Poverty



Community Health and Connections

What we are trying to achieve: OBJECTIVES

- Improve walkability of the residential environment and advocate for the expansion of public transit options.
- Identify opportunities to increase access to low cost and free physical activities for residents.
- Enhance community capacity to build a culture of health in Delta.
- Foster community connections, place making and sense of belonging in Delta.

A table of actions for each strategic priority can be found on page 58.

Why it is important:

Cities and urban planning are inextricably linked to population health. Starting with the establishment of basic municipal infrastructure (waste management, drinking water, sewage systems, etc.) cities have, for centuries, played an integral role in creating healthy and safe living conditions for their residents. Because of their close proximity to people, local governments can either foster urban cohesion and create compact cities or allow policies that lead to urban sprawl, segregation and health inequities.

While Canadian municipalities have little direct jurisdiction over population health; they play an increasingly influential role in creating healthier and more equitable cities.

What we know: LOCAL CONTEXT

Information from the 2013/14 My Health My Community Report shows that: According to the 2013/2014 My Health My Community (MHMC) report, 51% of Delta residents reported having excellent or good health. This number falls to 37% in the Jarvis and Kennedy neighbourhoods in North Delta. Note: All the data below for Local Context in this section was extracted from the MHMC survey.

High Obesity Rates: Rates of obesity in Delta are higher than Metro Vancouver (26.6% vs. 21.7%) and Delta also has higher rates of diabetes (9.8% vs. 7.7%).

Environment Promoting Active Lifestyles: 72% of Delta residents commute by car (vs. 55% for Metro Vancouver), only 11.5% walk or cycle to run errands (vs. 20% in Metro Vancouver) and 78% report having transit stops within a 5-minute walk (vs. 84% in Metro Vancouver).

Strong Sense of Community Belonging: Close to 70% of Delta residents report having a strong or somewhat strong sense of community belonging, which is significantly higher than the rate for Metro Vancouver (56%).

Community Resilience: Close to 46% of Delta residents have 4+ people to confide in or turn to for help, which is comparable to the average in Metro Vancouver; however, over 53% of Ladner residents reported having strong community networks and only 38% report the same in the

Strategic Priority 2: Healthy Delta

Community Health and Connections

What we can build on: DELTA'S ASSETS

Community Collaborations: Delta has a strong network of community partners delivering health services to the community, including many community agencies and Fraser Health Authority. The *Healthy Communities Partnership* is a partnership between the City of Delta and the Fraser Health Authority, established in 2018 to guide and support an equitable approach to building a healthier Delta.

Divisions of Family Practice: There are two Divisions of Family Practice: the Delta Division and the Surrey and North Delta Division. Both are working with their member physicians to improve patient access to local primary care, increase local physicians' influence on health care delivery and policy, and provide professional support for physicians.

Outdoor Spaces and Recreation: Delta has 17 Parks, Recreation and Culture facilities that offer diverse programming tailored to different audiences; there are 140 parks, reserves and other green spaces in Delta.

Engaging Public Spaces: Delta's *Street FUN-iture* program aims to achieve community wellness by creating community-gathering spaces and pop-up parks for residents – young and old – to connect in a safe and engaging outdoor environment.

What we heard: CHALLENGES & OPPORTUNITIES

Primary Care Challenges: there is a shortage of family practitioners in Delta as older doctors are retiring and it is challenging to attract new physicians to practice in Delta; doctors and patients are often unaware of community supports and services available. Both Divisions of Family Practice are in the process of developing Primary Care Networks in Delta²³.

North and South Delta Service Provisions: Service provision and physicians' engagement is divided in Delta into North and South Delta, served by two distinct Divisions of Family Practice. Often, not all services available in South Delta are also available in North Delta and vice versa. This division creates some challenges in understanding Delta's gaps and developing adequate community responses at the city level.

More Complex Needs and Waiting Lists: Physicians are seeing patients with increasingly complex needs (trauma, anxiety, older patients with multiple chronic condition, multicultural and multilingual patients, etc.); yet, there are significant waiting lists for mental health supports and for specialists who are often not located in Delta; a lack of culturally-sensitive services was also observed by community partners.

Need for More Space for agencies to provide critical supports (including mental health) for adults, seniors, youth and children in both North and South Delta.

Health inequalities and health inequities are sometimes confused, but these are not interchangeable concepts.

Health inequalities are quantifiable, measurable differences in health outcomes between groups (e.g., people in their 20s enjoy better health than people in their 60s).

Health inequities highlight unjustifiable differences in health outcomes caused by historical, institutional and systemic injustices in society (e.g., in 2020, Toronto's racialized communities account for 79% of COVID-19 cases while representing 52% of the city's population).

1. In November 2021, the City launched the **Kindness Meter Initiative**, in partnership with the Delta School District, to collect spare change for local non-profit charitable organizations impacted by the pandemic. The meters feature artwork by local high schools with the themes “We Love Delta” and “Kindness” in their designs.
2. The eye-catching **food pantry named “Nick’s Nook”** was launched in North Delta in the summer of 2021 by local neighbourhood group ‘Magical Hearts’ to address food insecurity. Over 30 volunteers take turns to clean and stock the pantry to support vulnerable residents in their community.
3. Have you seen a **dressed up heron** on the Welcome to Ladner sign on Ladner Trunk Road? For years, anonymous community members have been adding creative decorations that pop up seasonally and on special occasions to celebrate their love for the community.



1



3



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Strategic Priority 2: Healthy Delta

Mental Health and Substance Use

What we are trying to achieve: OBJECTIVES

- Improve community awareness about the mental health and harm reduction services and programs available to Delta residents.
- Improve local access to local mental health and harm reduction services to youth at risk.
- Support and enhance community capacities to address the needs of those affected by mental health or substance use disorders.

A table of actions for each strategic priority can be found on page 61.

Why it is important:

April 14, 2021 marked the five-year anniversary since the overdose health emergency was proclaimed in B.C., in response to an escalating opioid drug overdose crisis. In 2017, the provincial government launched a province-wide multi-sector response to save lives and improve access to services for people with substance use disorders. While some progress has been made in this area, since 2016 close to 7,000 people have died from overdoses in British Columbia²⁴. Canadian cities and first responders are on the front lines of the opioid and mental health crisis.

How do we support our residents who are using drugs and experiencing addictions?
How do we ensure that people do not feel stigmatized and feel able to seek the help they need? These are the questions for which we are seeking answers.

What we know: LOCAL CONTEXT

Mental Health Service Calls: In the first nine months of 2020, Delta Police reported 1,896 calls for service where officers believed a mental health component was involved. According to bc211, the volume of calls from Delta residents related to mental health has increased by 130% from 2019 to 2020 (28 vs. 64) and related to suicide by 400% (2 in 2019 and 10 in 2020).

Community Mental Health: 62% of Delta residents ranked their mental health as either excellent or very good compared to 56.5% in Metro Vancouver (My Health My Community survey).

Overdose Deaths: In the last decade, there has been a tenfold increase in overdose fatalities in Delta. In 2020, there were 20 overdose deaths in Delta - a situation that mirrors many other Metro Vancouver municipalities with overdose deaths reaching historic highs.²⁵

Overdose Events Attended by BC Ambulance Service: In 2020, there were 167 overdose events attended by BC Ambulance Service (BCAS). In January-June 2021, there were 90 overdose events attended by BCAS in Delta, signaling a continuing upward trend in the overdose rate.²⁶

Harm Reduction Supports

As of November 2020, there were 16 'Take Home Naloxone' sites in Delta (1,760 in all BC); 310 clients who were dispensed Opioid Agonist Treatment at Delta pharmacies (23,067 in all BC); and 15 Opioid Agonist Prescribers in Delta (1,558 in all BC).²⁷

Mental Health and Substance Use

What we can build on: DELTA'S ASSETS

City's Commitment: The City of Delta allocates annual funding to support children and youth at-risk through the provision of free counselling services. The Delta Police Youth Liaison Team works closely with Delta School District to identify at risk children and youth and refer them to these counselling services. In addition, the City allocates annual funding to the Phoenix Society to provide limited free counselling and intervention services related to alcohol and drug addiction and recovery for Delta residents and their families.

Local Supports: There are various service providers in South and North Delta delivering free harm reduction education, counselling and other mental health supports to residents affected by substance use disorders. **Delta School District (DSD) Leadership:** Since 2019, DSD has significantly increased its capacity to support students' mental health by assembling the Prevention and School Wellness Team, which focusses on mental health more broadly; included in this work is an emphasis on substance use and addiction as a part of a multifaceted approach to mental health promotion in schools.

Delta Community Action Team (CAT): is a community-driven collaborative group, co-chaired by Deltassist and Fraser Health/ Tsawwassen First Nation and funded by the Province of British Columbia. The Delta CAT brings together community partners to develop a city-wide response to the overdose crisis in Delta.

What we heard: CHALLENGES & OPPORTUNITIES

Long Waiting Lists and Other Structural Barriers: there are long waitlists at government agencies for Delta residents who need mental health help (particularly for children and youth); and limited funding available for prevention-based resources for families.

A Hidden Problem: many of the overdoses in Delta are taking place in homes or workplaces, with a high concentration of suspected overdoses and addictions in the construction and trades sectors. This presents unique challenges in developing city-wide interventions and support systems for residents who need help accessing resources.

Stigma: can have a tremendous effect on people affected by mental health issues or those using drugs, and their ability to seek help. The language we use about mental health and substance use can have a direct and profound impact on reducing stigma.

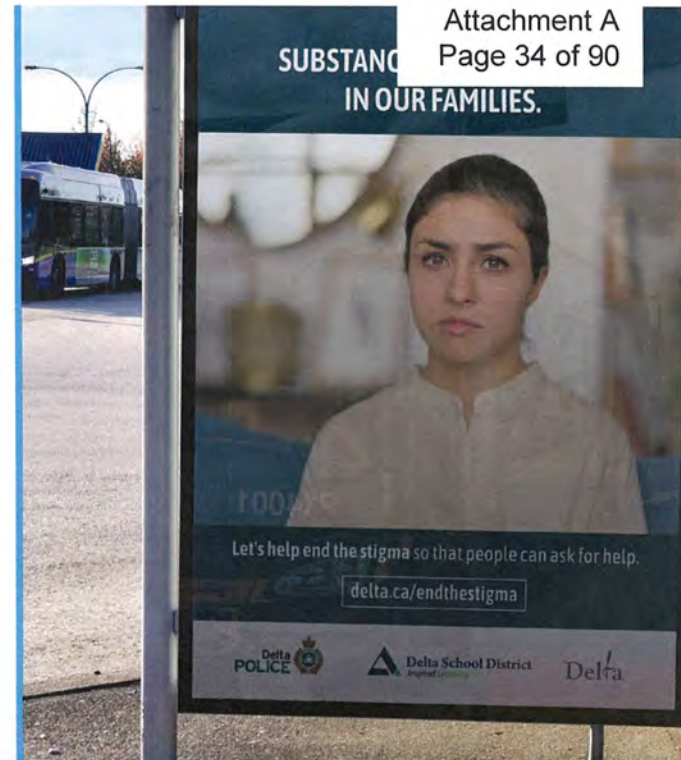
Limited Access to Community Data: Data on overdose and harm reduction activities is often only available in an aggregated format (regional/provincial data). Having access to community-level data is critical for effective community planning processes and would help create a better understanding of the impact of the pandemic in our communities and the effectiveness of overdose response mechanisms in Delta.

Systemic Approach to Mental Health

Community partners suggested that there is a need for a more robust city-wide mental health framework/ collaborative that brings community partners together, builds on existing infrastructure, improves communication and addresses the gaps, barriers and stigma around mental health.

City of Delta's, End the Stigma, Public Awareness Campaign

In 2021, the City engaged Delta Police, Delta School District, Fraser Health and Tsawwassen First Nation in developing a public awareness initiative – “End the Stigma” and “Share Your Story” campaigns, which are aimed at reducing the stigma faced by people who use substances and remove barriers to seeking treatment and support.



Substance use is a reality
in our communities.

**Let's help end the stigma
so that people can
ask for help.**



People use illicit drugs in Delta.



Poverty and Food Insecurity

Food Insecurity

“**Food insecurity** is the inability to acquire or consume an adequate diet or sufficient quantity of food in socially-acceptable ways in socially-acceptable ways, and the uncertainty that one will be able to do so.” (Government of Canada). Based on a household’s experience, food insecurity can be categorized into 3 categories:²⁹

Marginal food insecurity

Worry about running out of food and/or limited food selection due to a lack of money for food

Moderate food insecurity

Compromise in quality and/or quantity of food due to a lack of money for food.

Severe food insecurity

Miss meals, reduce food intake, and at the most extreme go day(s) without food.

What we are trying to achieve: OBJECTIVES

- Increase awareness of and accessibility to a broad range of culturally-appropriate and nutritious food resources.
- Build on and enhance a strong coordinated network of community partners that work collaboratively to raise awareness of food insecurity and improve food security in Delta.
- Improve Delta’s inter-departmental coordination in reducing poverty and food insecurity and advancing a more sustainable, resilient and health food system in Delta.

Table of actions for each strategic priority can be found on page 62.

Why it is important:

Access to food is a fundamental human right and along with water and shelter, food is considered a basic necessity of life. Across the globe, access to food is being impacted by factors such as population growth, loss of agricultural land, rising food prices and systemic inequalities, water and air pollution, and climate change. Food security is becoming an increasingly pressing issue for many Canadian communities. According to My Health My Community survey, approximately 7% of Metro Vancouver residents do not have enough food with some communities in the region having 25% of their population food insecure.²⁸ There is a direct link between poverty and food insecurity - the lower the household/individual income, the higher the risk of food insecurity. We know that certain population groups are more impacted by food insecurity than others; we also know that food insecurity impacts many aspects of our lives, including physical, social, and mental health. How do we create a community where residents have equitable access to nutritious, culturally-appropriate and healthy food? What are the barriers to equitable access? These are the questions to which we are seeking answers.

Strategic Priority 2: Healthy Delta

Poverty and Food Insecurity

What we know: LOCAL CONTEXT

Food Insecurity: There are fewer food insecure residents in Delta than in other communities in Metro Vancouver. Based on 2013-2014 My Health My Community survey, 3.6% of adults (18+) did not have enough food (compared to 7% in Metro Vancouver).

Food Bank Numbers: There are two food banks in Delta. In 2020, on average, the South Delta Food Bank served 80-100 clients a month. The North Delta Food Depot served 25-40 clients a month. In addition, between 150 and 200 Delta residents access the Surrey Food Bank on a monthly basis.

Pockets of Poverty in North Delta: Recent immigrants, children and youth, and seniors in low-income households are at higher risk of being food insecure. Delta-specific data suggests that this is also the case for Delta, with North Delta having the highest proportion of Delta's children and seniors living in poverty (according to SPARC BC Poverty Cards, over 20% for both population groups live below poverty line in selected North Delta neighbourhoods). North Delta also has the highest proportion of all Delta's recent and more established immigrants.

Immigrants and Poverty: Delta has a significantly smaller proportion of low-income residents than that of Metro Vancouver (9.7% or 9,745 residents and 16.5% respectively – LIM-AT, Census 2016); however, since 2010, the proportion of Delta's immigrants with low income has increased. In 2015, while the average income of Delta's labour force was \$49,483, recent immigrants to Delta in this group made less than half of that (\$23,424).

What we can build on: DELTA'S ASSETS

Unique Geography: Delta has the second largest farm area in Metro Vancouver (9,090 hectares or 24% of the total farm area in the Metro Vancouver region). This presents a unique opportunity for Delta to play a leadership role in regional food security efforts.

A Strong Food Security Network: Delta Food Coalition (DFC) is a collaboration of community groups working together to address food security issues in Delta that allows for information and resources sharing and testing of innovative and collaborative food security initiatives.

Diversity of Food Emergency Programs: Delta has robust community-driven food programming infrastructure, including food banks, emergency food programs, free/low cost community meals, multiple programs with free food/meals, community kitchens and community gardens.

Access to City's facilities: Delta seniors 75 year old and above and children and youth from 10 to 18 get free admission to recreational programming and facilities; the City also provides subsidy to low income residents to to access a variety of Parks Recreation and Culture drop in programs - Leisure Access Assistance Program (LAAP).

Food banks are a temporary, emergency solution that do not address the root causes of food insecurity - poverty. According to PROOF, a Toronto-based food policy think tank, "less than 20.6% of food insecure households would use a food bank. People in severe food insecure households are more likely to ask for financial help from a community organization or miss their rent/mortgage/ other bills payments than use a food bank. Food insecurity is significantly elevated in households relying on social assistance and/or headed by a female lone parent."

Poverty and Food Insecurity

What we heard: CHALLENGES & OPPORTUNITIES

Limited Awareness About Food Supports: Information about food security programs is not easily available and leads to underutilization of these resources.

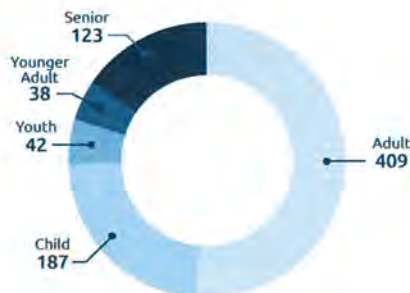
Underutilized Food Bank in North Delta: The demand for food emergency supports has significantly increased in Delta. In December 2020, Delta School District distributed close to 200 food holiday hampers to families, and demand for the Starfish Backpack program in North Delta has increased from 60 backpacks a week in 2019 to 92 in 2020. Yet, in 2020-2021, only 25-40 families were using the North Delta Food Depot, despite the fact that this depot can serve up to 150 families.

Underutilized Community Facilities: Various faith-based groups and community partners have updated and/or retrofitted their commercial kitchens during the pandemic but, in many cases, these facilities are underutilized due to limited hours of operation (for example, open once a month only).

Imports to our food systems: A 2020 Metro Vancouver report on Food Flows estimated that close to 40% of BC food supply comes from international imports; B.C.'s is highly dependent on international imports of fruit (98% of consumption).

Delta residents who received a subsidy through Leisure Access Assistance Program (LAAP)

N=799 | 2019



Measuring Poverty

There are different indicators to measure poverty in Canada, including the Low-Income Measure Before or After Tax (LIM)³⁰, Low Income Cut-Off Before and After Tax (LICO) and Market Basket Measure (MBM). With the passage of the Poverty Reduction Act in 2019, Canada now uses the Market Basket Measure (MBM) as its official poverty measure.³¹

Low Income Population in Delta Below MBM | 2015³²

All Residents	10%	20%	Aboriginal Identity
Born in Canada	8%	12%	Immigrants
Not a visible minority	8%	14%	Visible Minority
Established Immigrants Arrived before 1991	7%	30%	Recent Immigrants Arrived 2006-2016



Strategic Priority 3: Thriving Children and Youth

What we are trying to achieve: OBJECTIVES

- Advocate for and identify opportunities to Improve accessibility, affordability and quality of childcare in Delta.
- Increase access to child and youth programs and services that promote their healthy development.
- Improve Delta's youth sense of belonging and access to services and public places in Delta.

A table of actions for each strategic priority can be found on page 63.

Why it is important:

Children and youth are the decision makers of tomorrow and the future of our communities. They learn by observing and participating; hence, young people are greatly affected by their daily routines and the environments they interact with – the environment adults create for them. What will it look like to grow up in Delta in 10 years? How do we create a safe, nurturing and child and youth-friendly city where children thrive and which more young families will call their home? The seeds of change we plant today will be our harvest in years to come. Addressing children and youth needs in Delta is a shared responsibility and together with our community partners and senior levels of government, the City will work towards a more children and youth-friendly community.

Delta children and youth by age group,

N=23,340, Census 2016

0 to 4 years old	4,505	19%
5 to 9 years old	5,610	24%
10 to 14 years old	6,270	27%
15 to 19 years old	6,955	30%



Thriving Children and Youth

What we know: LOCAL CONTEXT

Fewer Children: Delta has fewer children now than ten years ago. According to Statistics Canada, in 2006, there were 18,135 children under the age of 14. Ten years later, this number has dropped to 16,385.

Kindergarteners' Vulnerabilities: In Delta 28% or 255 children were vulnerable on at least one area of development as measured by the Early Development Index in Wave 7 (2016–2019). North Delta East has the highest vulnerability rate at 35% and Tsawwassen is one of the neighbourhoods in the province with the fewest vulnerabilities (13%).

After-School Activities: In 2020-2021 Middle Years Development Instrument reports, the majority of Delta's Grade 4 students (78%) reported participating in some structured/supervised after-school activity twice or more a week (22% never participate in such activities).

Only 15% participate in activities offered by youth organizations (Scouts, Boys and Girls Clubs, etc.), which is slightly lower than the average for all School Districts; for teens (Grade 7 and 8) this number was even lower and over 90% suggested they never participate in activities organized by a youth organization. Close to 30% of children and youth said they wish they could do more activities.

Of those Grade 8 who wish to be doing additional activities, over 50% wanted to do more physical and/or outdoor activities and close to 25% wanted to do more activities at a community centre.³⁴

More Diverse Students: The South Asian community is the largest visible minority group in Delta, but Delta's population is becoming increasingly diverse and it is important to develop policy interventions that support the needs of diverse children and youth.

High School Completion Rates: Delta School District has significantly higher school completion rates compared to other BC communities.³⁵

2019-2020	BC residents	Indigenous	Special Needs	All Students
Delta	96%	84%	89%	88%
Typical range across BC	81% - 91%	65% - 80%	60% - 76%	77% - 88%

What we can build on: DELTA'S ASSETS

Delta School District: Delta's 24 elementary and seven secondary schools provide safe, culturally diverse and nurturing learning environments. DSD takes a holistic approach to student learning, which recognizes students' individual talents and the importance of community collaborations.

A Culture of Collaboration: Delta's Children and Youth Committee has been bringing together partners serving children and youth for the last 30 years.

Municipal Supports and Services: The City funds various community agencies to deliver services to children, youth and families. The City also offers preschool/playtime programs in all three of Delta's communities.

The Mayor's Youth Council was formed in 2019 to provide Council with input on issues affecting youth, increase education and awareness of local government in Delta's youth, and build future leaders.

Delta's Child Care Strategy was completed in 2020 and identified key strategic directions and recommendations to improve accessibility, affordability and quality of childcare in Delta.

Strategic Priority 3

Thriving Children and Youth

What we heard: CHALLENGES & OPPORTUNITIES

Gaps in Services: In the 2021 City of Delta survey of service providers, North Delta was identified as the most underserved area for children and youth in Delta; teenagers (13-15 year old) and youth (16-18 year old) were identified as the most underserved age groups in Delta. A gap in services for vulnerable youth was recognized as one of the most pronounced challenges, and service providers called for better community-wide coordination on this pressing issue. Consultations highlighted the desire for designated staff to advance youth issues city-wide.

Youth Voices: Delta youth, who participated in the 2021 City of Delta survey, would like to see more outdoor public spaces (82% of respondents); more job opportunities for youth, more recreational and sports activities; more indoor spaces to get together and more opportunities to learn life skills and participate in civic life.

Parents Voices: According to the 2015 DeltaKids survey³⁶, Delta parents believe that their children feel welcome at Delta schools; however, parents are concerned about limited recreational/ sports programs available for children in Delta as well as limited opportunities for children and youth to make decisions that affect the whole community.

Childcare Needs: In Delta's Child Care Needs Assessment (2020), the state of childcare was described by parents, childcare providers and community partners as a significant community limitation; parents are struggling to afford and access quality child care and care providers are struggling to meet the needs of the community in an economically viable way. It was estimated that Delta would need to add additional 1,051 child care spaces in the next 10 years to reach the current Canadian average ratio per 100 children (27.2).³⁷

Persistent Problems: Five years later, the challenges identified in the 2017 Social Profile are still prevalent in Delta, including inconsistent or decreased funding for specialized supports for children with different abilities; lack of accessible, low-cost space for programs and services throughout Delta and limited funding and persistent need for family services, mental health supports and outreach workers for agencies.



StoryWalk® Promotes Physical Literacy in Delta

The Delta Children Youth Committee, in partnership with the City, Fraser Valley Regional Library, Delta Literacy, Delta School District and Rotary Clubs, brought the StoryWalk® initiative to all three communities in Delta. StoryWalk® was created by Anne Ferguson of Montpelier, Vermont and has been installed in 50 US states and 13 countries.

FUN-iture Initiative

In 2020, the City of Delta initiated a street FUN-iture program. Evidence shows that small urban greenspaces and pop-up parks build more connected communities and provide social benefits to residents, including opportunities for social interactions, physical and mental wellness, reductions in “screen time”, and more overall time spent outdoors.





Strategic Priority 4: Safe and Resilient Delta

What we are trying to achieve: OBJECTIVES

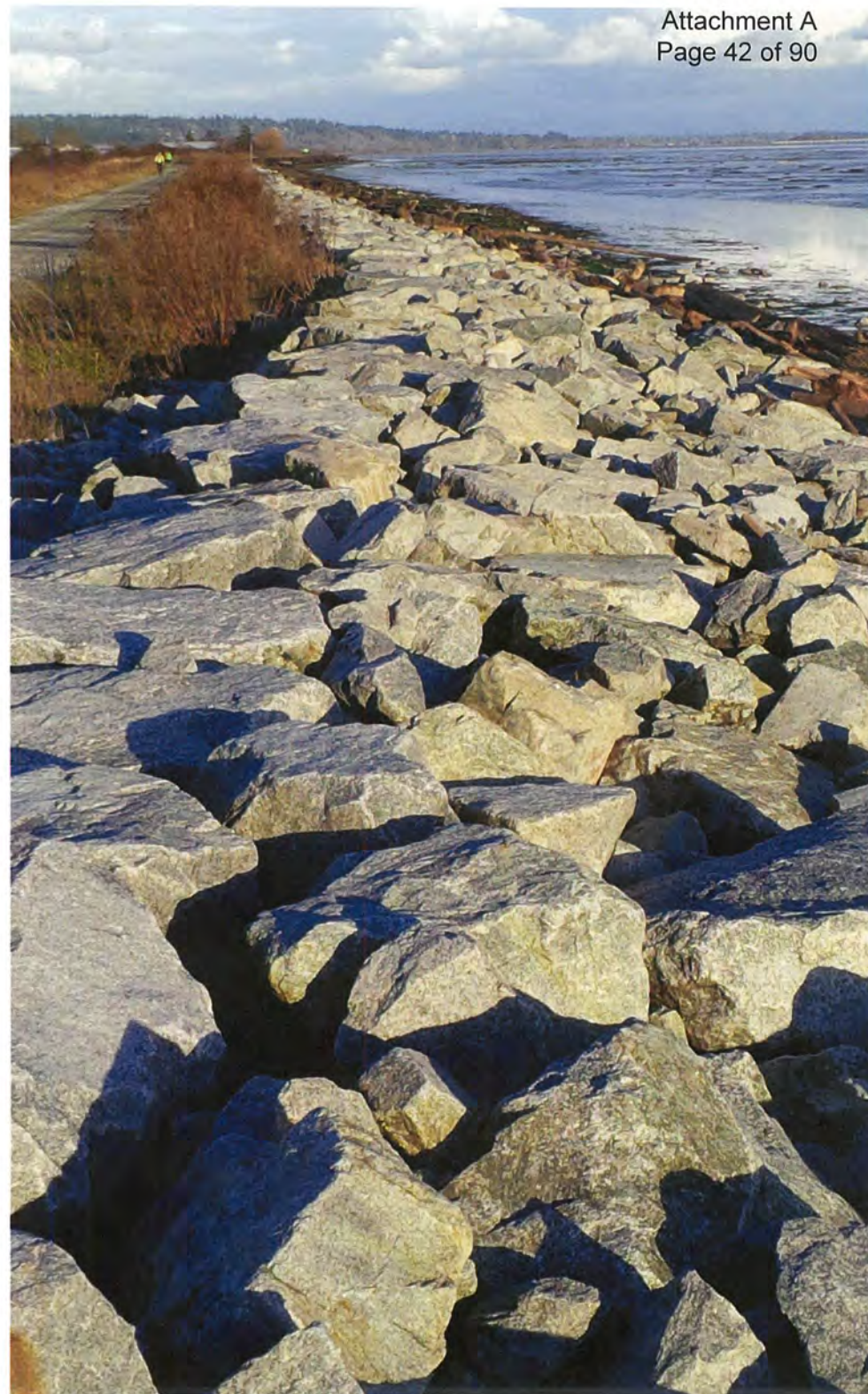
- Mobilize community capacity to address racism and discrimination.
- Strengthen community resilience and emergency preparedness.
- Increase safe mobility for all residents.

A table of actions for each strategic priority can be found on page 65.

Why it is important:

Canadian municipalities face increasingly complex public safety challenges. First responders are on the front lines responding to public health emergencies, crimes, and natural disasters like floods and wildfires. The traditional approach to public safety (i.e. reactive interventions and punishments through policing or criminal justice system) has not proven to be highly effective on its own. We also know that this approach often disproportionately affects racialized groups. The COVID-19 pandemic, a rise in hate crimes and recent extreme weather events have changed our relationships with and perception of safety. Thinking about safety has become a part of our day-to-day lives. It is a part of our 'new normal'. Municipalities are strategically positioned to mobilize coordinated community responses and effectively engage other key players in emergency and crises situations.

The community safety approach recognizes the systemic societal inequities, and is based on collective efforts to prevent and reduce crime, build safe communities and mobilize community collaborations to develop equitable and proactive interventions. mobilize community collaborations to develop equitable and proactive interventions.



Safe and Resilient Delta

What we know: LOCAL CONTEXT

Low Crime Severity Index (CSI): Compared to other cities, Delta is a safe community. Delta ranked number three for the Greater Vancouver/Lower Mainland area municipal police for the lowest CSI score. According to Delta Police Department (DPD), Delta's 2020 CSI was 57.04, down by 12% compared to 2019. Delta also has a significantly lower CSI than the average in BC (95.71)³⁸

Increased Traffic Violations and Collisions: While crime levels have generally decreased, Delta saw a substantial increase in traffic violations and collisions in 2021. Traffic collisions have gone up by 43%, and tickets for traffic violations by 62% (DPD Statistics, 2nd Quarter, 2021).

Rise in Hate Crimes: Similar to other communities in Metro Vancouver, there was a significant increase in hate crimes in Delta in 2021. While in 2020 Delta Police recorded 12 instances of suspected hate crimes, as of mid-September 2021, they registered 43 such incidents. Racial slurs and anti-Semitic graffiti were the most common behaviours noted.

Emergency preparedness: According to 2013/2014 My Health My Community survey, 32% of Delta residents reported having emergency supplies for at least three or more days, compared to 26.7% in Metro Vancouver. Residents of Sunshine Hills reported the highest level of emergency preparedness (46.3%), compared to 27.4% in Jarvis & Kennedy.

What we can build on: ASSETS

City's Emergency Plan: One of the critical elements of robust community emergency preparedness is municipal emergency management planning. Delta's Emergency Management Plan that guides municipal responses in emergency was updated in 2021 to include the heatwave response strategy and plans for cooling centres.

Easy Access to Data: Data about crime levels in Delta is easily available on DPD's website; it is updated quarterly and allows for comparison with previous years and quarters.

Coordination Between First Responders: Delta Police, Delta Fire & Emergency Services Department and City's Emergency Response team have established strong working relationships which allow for robust community response in case of emergency. The Delta Emergency Planners Committee, led by Delta Fire Department, brings together staff from multiple City departments and various community partners (Delta School District, Fraser Health, etc.)

Delta Police Equity, Diversity and Inclusion Unit was formed in 2020 to centralize and support ongoing efforts to examine DPD policies and procedures through an EDI lens.

The Delta Transition House – Azure Place - for women and children fleeing violence opened in 2017. It is located in Delta in an unidentified location and provides a safe home environment for women and their families who need a short-term place to stay during a time of crisis in their life.

Strong Community Collaborations Through Planning Tables:

- **Delta Opposes Violence Everywhere (DOVE)** works to prevent relationship violence through education, public awareness and coordinating efforts to reduce gaps in services that may exist. Information, support and resources are provided at various public events scheduled around Delta and on social media.
- **Delta Spoke BC** is a part of the Resilience BC anti-racism network and brings community members, faith-based groups and Delta School District together to identify local priorities and move anti-racism projects forward.

Strategic Priority 4

Safe and Resilient Delta

- **Safe Active Transportation Delta** is a collaboration between FHA, City of Delta, ICBC, Delta Police and other community partners, working together to make Delta a safer community. The group promotes Vision Zero as a platform for eliminating traffic fatalities and severe injuries.

What we heard: CHALLENGES & OPPORTUNITIES

Racism and Discrimination-A Troubling Trend: As Delta sees a rise in hate crimes, community stories paint a similar sober picture. There have been stories in local newspapers of residents being discriminated against, yelled at, not being treated fairly and not feeling safe in their community.

Safety During the Pandemic: The COVID-19 pandemic changed our perception of safety. The pandemic also highlighted pre-existing societal inequities, from a real risk of getting a life-threatening disease to impacts on our mental health, travel and job security. According to Statistics Canada, in the context of the pandemic, visible minorities generally report feeling less safe in their neighbourhoods than the rest of the population.³⁹ Domestic abuse reports in Canada have climbed during the COVID-19 pandemic. Since the beginning of the pandemic in March 2020, organizations supporting survivors reported an increase in violence of 20 to 30% in certain regions.⁴⁰

Impacts of Climate Change: Summer of 2021 marked the year when BC's communities experienced all-time temperature records. According to coroners, the number of deaths recorded across BC during the province's record-breaking heat wave (June 25-July 1, 2021) was 815 people and 70% are deemed to be "heat-related".⁴¹ Various climate models indicate that Canadian communities will continue experiencing notable increases in the number of hot days/nights and extreme weather events (air quality advisories) as a result of climate change. These changes will continue having a disproportionately negative impact on vulnerable populations, including children, seniors, people with chronic health conditions and people living in poverty.

Delta is a premier birding area located on the Fraser Estuary and Boundary Bay. It is a vital stopover on the Pacific Flyway. The Ladner Christmas bird count is often the highest in Canada with over 140 species. Many birders come from around the world just to glimpse Delta's birds.





Strategic Priority 5: Active and Engaged Seniors

What we are trying to achieve: OBJECTIVES

- Improve the sense of belonging and connections for seniors in Delta.
- Support seniors to age in place and live active lives.
- Enhance community capacity to support vulnerable seniors.

A table of actions for each strategic priority can be found on page 67.

Why it is important:

For the first time ever in Canada, seniors outnumber children in Canada. Like many other communities in Canada, Delta's population is aging. In 2001, seniors comprised only 11% of Delta's population, and by 2016 this number had increased to 18.7%. Older residents increasingly prefer to stay in their own homes in their own communities. Municipalities and the not-for-profit sector play an important role in enabling seniors to 'age in place', i.e., live independently and stay active and connected to their communities. As Canadians live longer, older residents with more complex medical needs are entering nursing homes, which puts additional pressure on these facilities. As family structure changes, in 30 years, a typical 85-year old will be less likely than today to be married and have children who can provide care for them. How do we ensure that older residents are supported in Delta, enjoy a good quality of life, and have access to all the resources they need? How do we support frail seniors in Delta who might not have much support from their immediate families? These are the questions to which we are seeking answers.

"Most seniors express a strong desire to live in their own homes as they age, and it is key that they have the financial supports necessary to live with dignity."

~The Office of Seniors Advocate. 2020 Monitoring Seniors Services Report.



Active and Engaged Seniors

What we know: LOCAL CONTEXT

Fastest Growing Population: Between 2006 and 2016, the most significant population increase in Delta was observed amongst those between 65 and 84 years of age (5.9% or 5,710).⁴⁴

Distribution in Delta: Tsawwassen hosts a higher proportion of those aged 65 and over (compared to Ladner and North Delta); however, North Delta accounts for over 42% of all senior residents in Delta (8,140).

Low-Income Seniors: Since 2013, income has decreased by 6.3% for BC's seniors.⁴⁵ Close to 9% of seniors in Delta live in poverty, which is comparable to the provincial average poverty rate for seniors. A large proportion of Delta's low-income seniors is concentrated in North Delta (up to 22% in select neighbourhoods). Seniors living on limited incomes have been affected by increased costs of living and limited access to essential services, such as home supports.

What we can build on: DELTA'S ASSETS

Seniors Centres: There are three Seniors' Centres supported by the City of Delta: Kennedy Seniors Recreation Centre, McKee Seniors Recreation Centre, and KinVillage Recreation Centre.

City's Seniors' Coordinator plays an essential role in connecting seniors to resources and supports. Recreation centres also provide programming specifically designed for seniors

Service Providers: Seniors are also being supported through an established infrastructure of services offered by local community partners. The City provides funding to support this work.

Delta Seniors' Bus program was launched by the City of Delta in 2016, and it is an important service for seniors who live in isolation and/or those who rely on others for transportation.

City's Services to Senior | 2019

- Over 2,200 seniors were members of McKee and Kennedy Seniors Societies
- Over 8,400 seniors bought passes to access programs/services at our recreation facilities
- Over 2,200 seniors have used the Seniors Bus Program

What we heard: CHALLENGES & OPPORTUNITIES

Seniors' Value and Voice: In the 2021 consultation sessions on seniors, participants talked about how seniors should have more of a voice in the community and a say in the decisions that affect their lives. Their values should be better recognized and appreciated.

Social Isolation: Many Delta seniors live independently and are not connected to any community agency or seniors' centres.

Housing: There are more low-income seniors now. Seniors are having a hard time finding affordable and accessible housing in Delta. In recent consultations on Delta's Housing Plan, affordable housing for seniors was identified as a key priority. *Note: see Strategic Priority 6 for more actions on Affordable and Accessible Housing.*

Mobility and Transportation: Delta's unique geography presents significant challenges to seniors moving around and accessing services in Delta and other communities.

Better Coordination: During consultations with service providers, some key priorities have emerged, including the need for more culturally-appropriate services for seniors, and better collaboration and coordination between service providers working with seniors.



What we are trying to achieve: OBJECTIVES

- Increase affordable, supportive and transitional housing options in Delta.
- Improve access to services for vulnerable community members experiencing or at risk of homelessness in Delta.
- Promote a culture of caring in Delta and raise awareness about the root causes of homelessness in the community.

A table of actions for each strategic priority can be found on page 69.

Why it is important:

Canadian municipalities have been faced with a housing affordability and homelessness crisis for decades now. We live in one of the most unaffordable regions in the world. According to the National Bank of Canada, in 2021, housing affordability in Canada worsened substantially in the last three decades. We are also seeing an increase in unhoused individuals in Metro Vancouver. While historically, unhoused individuals were predominantly older, single men, the face of homelessness is changing now and more families, youth, seniors and women experience homelessness. Not all homelessness is visible. Youth experience hidden homelessness more than any other population group. Affordability is a factor for families in poverty. Over 1.7 million households in Canada are in core housing need. Members of racialized communities, Indigenous peoples, people with disabilities, women, new immigrants and youth and older adults are disproportionately represented in households in core housing need. The pandemic has exacerbated precarious housing situations for many vulnerable population groups.

While there are various effective actions that municipalities can take to improve housing supply, affordability, and address the roots of homelessness, these solutions will require robust cross-sectoral partnerships between public, private and not-for-profit players.



Housing and Caring Delta

A SOCIAL Action Plan for Delta

Delta HOUSING Action Plan



Homelessness

- **Homelessness:** People become unhoused for various reasons, including losing their home due to eviction or losing a job; fleeing domestic violence; or exiting institutional care, such as foster care, hospital or incarceration.



Temporary Shelters

- **Temporary Winter Shelters** operate 24/7 during cold weather and have been very effective in moving people off the streets and/or encampments quickly. Delta does not have a temporary winter shelter.

- The Extreme Weather Response (EWR) program is a provincially funded initiative that supports community-based services to provide additional temporary emergency shelter spaces during periods of extreme winter weather which threaten the health and safety of individuals experiencing homelessness. It is activated from November 1 and March 31 of each year and typically the shelter is open from 9pm to 7am. **Delta has one EWS in Ladner.**

- **Permanent Shelters:** Year-round shelters operate 24/7 and are designed to meet the emergency housing needs of individuals and families. Professional case managers work one-on-one with guests to support service access and set goals to help them move from the shelter into more permanent housing. **There are no permanent shelters in Delta.**



Permanent Shelters



Transitional Housing

- **Transitional housing** is an intermediary step between emergency crisis shelter and permanent housing. It provides supportive but temporary accommodation that seeks to address the gap between homelessness and permanent home and usually includes common areas and supports and supervision on site. **There is one Transition House in Delta for women fleeing violence.**

- **Supportive housing** is permanent housing in purpose-built/scattered sites with ongoing supports for people who are not able to live independently, i.e. senior assisted living, supportive housing for people facing mental health/substance use challenges. **For example, in Delta, KinVillage provides seniors' supportive housing and publicly-subsidized assisted living to aging adults, which includes health and hospitality services.**

- **Social or Subsidized housing** requires capital grants or ongoing government subsidies to improve access to affordable housing for low-income households. It is usually developed in partnerships between various levels of government and not-for-profit housing providers.



Supportive Housing



Social Housing



Purpose Built Rental



Other Types of Housing

- **The purpose-built rental market**, also known as the primary rental market and includes occupied rental units in purpose-built rental buildings of three units or more.
- **Secondary Market Rental:** The secondary rental market consists of rented condominiums, subsidized rental units, rented row houses and rental units with structures with fewer than three units.
- **Affordable Home Ownership:** BC Housing through the Housing Hub program, is responsible for the delivery of the Affordable Home Ownership Program (AHOP) for eligible home buyers (middle income households, using BC Housing's low interest interim construction financing/equity contributions).
- **Market Home Ownership:** Housing that is available on the private market, not limited to any specific income level and, does not receive public subsidy or other incentives.

Strategic Priority 6

Housing and Caring Delta

What we know: LOCAL CONTEXT

Homelessness Count: The 2020 Homelessness Count showed a small decrease from 19 residents experiencing homelessness in 2017 to 17 in 2020; however, the point-in-time counts generally underestimate the number of homeless people since they do not include the 'hidden homeless' (e.g. couch-surfing youth). It is probably, therefore, that this number does not adequately represent the true number of homeless in Delta, and experts suggest this number should be multiplied by three to four which translates into estimated 50-70 homeless in Delta.

At-risk of homelessness: Poverty and homelessness are strongly associated. Low income residents and families are at the highest risk of homelessness. Statistics Canada estimates that one in ten residents in Delta were considered low-income (Low-Income Measure After Tax is 9.7% in Delta compared to 15.5% for the province).

Current housing situation: The Delta Housing Needs Assessment provided a critical overview of the housing stock in Delta. Only two out of 10 Delta homes are rental households (7,575); 77% of Delta rental stock is secondary market⁴⁷. A number of subsidized rental units has dropped from 906 in 2011 to 795 in 2016. There were a total of 129 households on BC Housing waitlists in 2011, and 230 households on waitlists in 2019; this represents a 78% increase in the demand for the specialized forms of housing administered by BC Housing. The demand for co-operative housing in Delta was high in both the Housing Survey and the community workshops, and discussions with stakeholders revealed there were long waitlists and limited availabilities.

Households in core housing need in Delta: The Delta Housing Needs Assessment identified that 7% or 1,905 owner households were within core housing need, compared with 11% in the region. Of the 7,140 renter households, 30% (2,140 households) were identified as being within core housing need in Delta, compared to 31% in the region (Census 2016).

Core Housing Need

According to Census Canada, "A household is said to be in 'core housing need' if its housing falls below at least one of the adequacy, affordability or suitability standards AND it would have to spend 30% or more of its total before-tax income to pay the median rent of alternative local housing that is acceptable (meets all three housing standards)."

Homelessness

The Canadian Observatory on Homelessness defines homelessness as, "The situation of an individual or family without stable, safe, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it. It is the result of systemic or societal barriers, a lack of affordable and appropriate housing, the individual/household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination. Most people do not choose to be homeless, and the experience is generally negative, unpleasant, stressful and distressing."

Housing and Caring Delta

What we can build on: DELTA'S ASSETS

Strong community advocacy: Delta has many strong community voices. Delta Housing Be Mine Society (DHBMS) has been a strong advocate for housing for adults with varying abilities; the current focus is people with intellectual disabilities. The purpose of the society is to create affordable, inclusive, and supportive housing options for these citizens. The Delta Seniors Table also voiced housing affordability as one of the key challenges for seniors.

City's Housing Action Plan: Since 2019, the City has been developing a Housing Action Plan to help address Delta's current and future housing needs and developed a Delta Housing Needs Assessment. This plan will include strategies to increase housing affordability in Delta. The final report is expected in November 2021. Many of the strategies aim to increase affordability in Delta.

Azure Place - A Transition House for women and children fleeing violence opened in 2017. It provides a safe home environment for women and their families who need a short-term place to stay during a time of crisis in their lives.

Extreme Weather Shelter in South Delta is operated in Ladner in partnership between Ladner United Church and Options Community Services. It had a nine bed-capacity prior to the pandemic; reduced to five beds in 2020-2021 to comply with public health orders. Between November 1, 2020 and March 31, 2021, over 430 guest visits were registered at Delta's extreme weather shelter during the 120 nights the shelter was open (36 nights at or over capacity).

The Mobile Outreach Team is operated by Options Community Services and provides supports to individuals who experience homelessness in Delta. Services include emergency food supply, harm reduction supplies, linkage to other resources, and housing search support.

The Canadian Alliance to End Homelessness (2014) estimated that every \$10 invested towards housing and support of chronically homeless individuals results in savings of \$21.72 related to health care, social support, housing and the involvement in the justice system.



Housing and Caring Delta

What we heard: CHALLENGES & OPPORTUNITIES

Increased affordability pressures: Various factors impact affordability in Delta, including limited rental and affordable housing stock, aging housing stock, aging population, and a significant gap between housing prices and household incomes.

Purpose-built Rental: Recognizing that 77% of Delta rental stock is secondary market and rental rates within the secondary market (housing that is not purpose-built for rental) maybe higher than those observed in the primary rental market, policies which support an increased supply of purpose-built affordable rental units may help to improve housing affordability in the City.

Supportive Housing: The 2020 Delta Housing Needs Assessment identified limited housing options for people with intellectual and physical disabilities as a major inclusion barrier for Delta citizens. The 2018 Delta Housing Need and Demand Study, conducted by Delta Housing Be Mine Society (DHBMS), estimated that at least 413 people with intellectual disabilities living in Delta will need housing within the next ten years. Parents of people with intellectual disabilities voiced serious concerns over the lack of housing options. Shelter rates (\$375) for BC Persons with Disabilities (PWD) Designation are significantly below market rates, and the lack of affordable and inclusive rental housing in the region puts further pressure on people with intellectual disabilities.

City's limited capacities: Delta's capacity to advance affordable housing initiatives is limited by jurisdiction, as well as staffing and other resources.

Gaps to support unhoused individuals in Delta: There is no supportive/transitional housing for unhoused individuals in Delta (with exception of Azure place that provides temporary housing for women fleeing violence); there is only one temporary Extreme Weather Shelter in Delta and only one service provider, funded by BC Housing, that provides ad hoc Mobile Outreach supports to unhoused individuals in Delta.

Myths and stigma around homelessness: Homelessness is becoming more visible in Delta and there is increasing public awareness about the issue. However, the root causes and contributing factors to homelessness are often not well understood by the general public, and the resulting stigma can prevent people from seeking help. Debunking myths about and understanding causes of homelessness will help reduce stigma, break stereotypes and build a more caring and emphatic Delta.

Delta Housing Action Plan (2021) identifies 8 key strategies:

1. Promote priority housing types through a comprehensive incentives package
2. Explore ways to increase land availability for priority housing
3. Introduce tenant relocation and rental stock protection policies
4. Pilot pre-zoning in select areas near town centres
5. Create opportunities for gentle density
6. Increase the number of accessible units in Delta
7. Strengthen partnerships and advocacy
8. Pilot inclusionary zoning

KinVillage Phase 1 Project

The current KinVillage operates 310 affordable rental units for seniors, including 68 in assisted living and 100 in residential care, as well as a community centre.

KinVillage is proposing the construction of a new six-storey (four-storeys for a portion of the building) purpose-built seniors' affordable rental apartment building. The proposed

152-unit development is being funded and financed through BC Housing's Community Housing Fund.

Through the Community Housing Fund, a capital grant and on-going subsidies will allow for a mix of 20% subsidized, 50% rent geared to income, and 30% moderate income housing units, all while ensuring that existing residents do not face displacement or increased monthly rent payments.





Strategic Priority 7: Inclusive and Accessible Delta

What we are trying to achieve: OBJECTIVES

- Build an inclusive community where powers are shared, differences are celebrated and diversity is valued.
- Enhance physical accessibility through the built environment and support social inclusion through the elimination of barriers for people with different abilities in Delta.
- Enhance community capacity to address immigrant needs in Delta.

A table of actions for each strategic priority can be found on page 71.

Why it is important:

Equity and inclusion are imperative for municipalities. Systemic and institutionalized forms of discrimination have created cities that don't work for everyone. The COVID-19 pandemic has highlighted multiple pre-existing and growing inequalities that vulnerable residents face when accessing health, employment and housing. From people with different abilities to racialized Canadians to Indigenous Peoples, the complexities of challenges faced by diverse residents in Canadian communities require multi-faceted collaborative community responses. Addressing social inequalities is challenging in the current climate and governance environments with limited municipal mandates and increasing demands in the social realm. Despite limited powers and resources, Canadian municipalities have been at the forefront in advancing social justice and inclusion.

“Building back fairer” and addressing structural inequities will require even more dramatic rethinking and shifts in the status quo policies and approaches from all levels of government.



Inclusive and Accessible Delta

What we know: LOCAL CONTEXT

Diversity and Equity: In 2016, there were 36,300 Delta residents who identified as visible minority, which represents 36% of the total population. South Asian residents represent 56% of the visible minority group in Delta. The 2020 CDC BC's survey about the impacts of the COVID-19 pandemic indicated that 42% of South Asians in the Fraser South region were stressed about their financial wellbeing, compared to 28% of their white counterparts; 20% of South Asians were not working due to the pandemic, compared to 13% of white residents.

Immigrants and Equity: In 2016, there were 31,230 immigrants in Delta or 31% of the total population; the majority of immigrants live in North Delta and 44% of all immigrants came from India. In 2015, the average income of Delta's labour force was \$49,483; however, Delta's recent immigrants in this group made less than a half of what total population earned (\$23,424).

Indigenous Population: In 2016, there were 2,710 people identified as Aboriginal living in Delta or 2.6% of the total population.

Strong Sense of Community Belonging: The 2013/2014 MHMC survey indicated that close to 70% of Delta residents have a strong or somewhat strong sense of community belonging, which is significantly higher than the rate for Metro Vancouver (56%).

Proportion of Delta selected population groups, Canada Census 1996-2016

	1996	2001	2006	2016
Aboriginal identify	0.9%	1.6%	1.8%	2.7%
Visible minority	17.5%	23.4%	28.1%	36%
Immigrants	24.3%	26.8%	27%	31%

What we can build on: ASSETS

Vibrant Community Voices: Delta is a home to strong community voices. From Delta Pride Society and Housing Be Mine Society to The Harmony Initiative Society, the voices and needs of diverse residents and families are amplified through active community groups and organizations.

Language and Settlement Supports through Delta Schools: Delta School District provides settlement services to immigrant families with children enrolled in schools and newcomers enrolled into the DSD's Language Instruction for Newcomers in Canada (LINC) program. Settlement Workers in Schools (SWIS) services are offered in Arabic, Cantonese, Dari, Hindi, Mandarin, Pashto and English and French.

Mayor's Task Force on Diversity, Inclusion and Anti-racism: in 2020, the City established a Mayor's Task Force to provide recommendations to Council on actions and initiatives to support diversity and inclusion and combat racism and discrimination at the City and in the community.

City's Accessibility and Mobility Advisory Committee (MAC): in 2020, the City formed a new Advisory Committee that gives residents with different abilities in Delta the opportunity to provide direct input on new and existing city infrastructure and programs to support mobility and accessibility.

Delta Police: was the first in Canada to sign the 30 x 30 Pledge, a series of low-cost actions that police departments can take to improve the representation of women in law enforcement, committing to the goal that 30% of its officers will be women by 2030. A new Delta Police Diversity and Inclusion unit was formed in 2021.

Strategic Priority 7

Inclusive and Accessible Delta

What we heard: CHALLENGES & OPPORTUNITIES

Lack of supports for immigrants: There is no settlement agency in Delta and many immigrant residents seek settlement supports outside of Delta. Delta is home to a large number of Temporary Foreign Workers who often do not speak English fluently and might not know their rights in Canada.

City's Equity Diversity and Inclusion (EDI) Audit revealed room for improvement: A broad range of opportunities have emerged from the internal EDI audit conducted by an external party, including a need for more robust internal capacities to advance the EDI work.

More inclusive community engagement: The City regularly engages residents to identify community needs and develop approaches and strategies to address various issues, including land use, budgeting, new facilities, etc. As the City's makeup is changing, so should public engagement strategies to ensure that the City's decision-making processes are inclusive of the needs and voices of its diverse residents.

Various accessibility challenges: Various accessibility challenges have been identified by MAC and other community members, from challenges for people with different abilities to receiving City communications, including accessing web content to accessing transportation and public spaces.



Implementation 6

The following table summarizes actions in progress as well as other proposed actions for each of the seven Social Action Plan strategic priorities. For each of the actions, the City's role was identified. This Action Plan will be revised based on the feedback received from Mayor and Council and input provided through broader public engagement processes in the winter of 2022.



Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
- P&P** PLANNING AND POLICY
- SD&F** SERVICE DELIVER FACILITIES
- A** ADVOCATE
- C-L** CONVENE-LEAD
- C-S** CONVENE-SUPPORT
- R** RESEARCHER
- RA** RAISING AWARENESS
- E** EMPLOYER

STRATEGIC PRIORITY 1		CITY OF DELTA – LEADING THE CHANGE
GOAL 1	Improve public awareness of and access to services and community facilities available in Delta	
Actions in progress	<ul style="list-style-type: none"> ▪ Conduct an inventory of facilities owned by Delta and community partners and develop a database of community spaces available for rent or for free in Delta. SD/F ▪ In collaboration with community partners, develop information brochures (printed and online) on key social service issues and services in Delta and promote them throughout the City, and online through web and social media communications. RA ▪ Continue to provide the Facility Rental Fee grant to local non-profits to support affordable access to Delta's facilities. F ▪ Annual review and update in collaboration with community partners of the following: RA <ul style="list-style-type: none"> ▫ 'You Matter to Delta' pocket guide with information about emergency resources for vulnerable people. ▫ Social Planning webpages to promote information about current social planning activities and services and programs in Delta. ▫ The City's inventory of Social Service providers in Delta. ▫ bc211 helpline. 	
Other potential actions	<ul style="list-style-type: none"> ▪ Review existing online databases of social services in Delta and collaborate with community members to streamline, reduce duplication and identify gaps. R ▪ Work with community partners and the bc211 team to promote bc211 in Delta to ensure that Delta's social services are fully reflected in the bc211 database. RA 	
GOAL 2	Utilize an evidence-based approach to inform City Council, community partners, funders and senior levels of government about emerging community needs and social planning priorities	
Actions in progress	<ul style="list-style-type: none"> ▪ Review service agreements with community agencies to ensure they reflect the post-pandemic reality in terms of community needs and service delivery. F ▪ Continued participation at community tables to support community collaborations, share information, build relationships and networks, and build community capacity to enhance social inclusion and social equity in Delta. C-S 	

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 1 CITY OF DELTA – LEADING THE CHANGE

- | | |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Actions in progress | <ul style="list-style-type: none"> ▪ Seek funding opportunities to develop a comprehensive demographics profile for Delta based on Census 2021 and My Health My Community data and share it with community partners and funders to inform community planning/programming and funding processes. R ▪ Support community partners in accessing funding opportunities to address City-wide social planning priorities and targeting the services allocation where they are most needed. R ▪ Advocate to senior levels of government on the needs and funding gaps in the community. A |
| Other potential actions | <ul style="list-style-type: none"> ▪ Develop a City Community Grants policy to ensure fair, equitable and transparent distribution of public funds to community agencies and groups. F ▪ Conduct regular consultations/a survey with service providers to identify key emerging social issues and possible policy interventions. R ▪ Advocate to senior levels of governments, as appropriate (through UBCM resolutions or other avenues). A |

GOAL 3 Enhance Delta’s social planning capacity and plan for long-term community impact

- | | |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Actions in progress | <ul style="list-style-type: none"> ▪ Review social planning capacities in other comparable municipalities. ▪ Identify options to increase Delta’s capacity to advance social planning priorities. E |
| Other potential actions | <ul style="list-style-type: none"> ▪ Establish a Delta Social Service Providers Roundtable to better understand the impact of the pandemic on social services in Delta and create a platform for cross-sector collaboration and advocacy. C-L ▪ Seek funding and plan for the development of a 10-year Social Sustainability Strategy that will engage residents in identifying City’s long-term priorities to create social wellbeing and an inclusive, vibrant and healthy community. P&P |

STRATEGIC PRIORITY 2 HEALTHY DELTA – COMMUNITY HEALTH AND CONNECTIONS

GOAL 1 Improve walkability of the residential environment and advocate for the expansion of public transit options

- | | |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Actions in progress | <ul style="list-style-type: none"> ▪ Continue advocating to other authorities to enhance the provision of public transit services to Delta residents. A |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Strategic Priority 1

City of Delta - Leading the Change



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
- P&P** PLANNING AND POLICY
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- E** EMPLOYER

STRATEGIC PRIORITY 2		HEALTHY DELTA – COMMUNITY HEALTH AND CONNECTIONS
Actions in progress		<ul style="list-style-type: none"> ▪ Continue to promote Delta’s Seniors Busses as effective mode of transportation in the community. SD&F ▪ Continue utilizing Neighbourhood Livability and Safety Improvements fund, to improve sidewalk connectivity in North Delta. P&P
Other potential actions		<ul style="list-style-type: none"> ▪ Conduct a review of promising urban planning practices to promote walking and cycling and implement policies (area plans, OCP) to improve walkability in Delta’s neighbourhoods. P&P ▪ Apply ‘an equity lens’ to the development of the Delta Cycling Plan to ensure equitable levels of access to affordable and reliable transportation options. P&P
	GOAL 2	Identify opportunities to increase access to low cost and free physical activities for residents
Actions in progress		<ul style="list-style-type: none"> ▪ Continue to support projects that promote physical literacy and expand free physical activity options for diverse audiences (e.g. FUN-iture, StoryWalk, etc.) F ▪ Continue to offer the Leisure Access Assistance Program to Delta low income individuals or families with access to drop in recreation activities in Delta. SD&F ▪ Continue to promote community support programs which assist with securing funding or providing access to recreation (ex: JumpStart, CKNW Orphans Fund, Eric Ripplinger Memorial Fund etc.) RA
Other potential actions		<ul style="list-style-type: none"> ▪ Conduct a review of Delta’s Leisure Access Assistance Program (LAAP) that allows eligible, low income Delta residents to access a variety of recreational drop-in programs to better understand the demographics of those accessing the program and how low income residents are accessing the program. R ▪ Conduct a review of low cost and free physical recreational activities for Delta residents, identify potential barriers to access and identify potential solutions to address the barriers. SP & F ▪ Apply a ‘healthy City’ lens when planning or upgrading parks and playgrounds, developing recreational programming and approving new developments to ensure that residents have access to various public spaces that foster healthy physical activities. P&P ▪ Work with community partners on a national ParticipACTION Community Better Challenge; create a City-wide awareness and engagement campaign to encourage the participation of City employees, Delta residents, businesses and sport associations. C-S

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 2 HEALTHY DELTA – COMMUNITY HEALTH AND CONNECTIONS

GOAL 3	Enhance community capacity to build a culture of health in Delta
Actions in progress	<ul style="list-style-type: none"> Continue leading City-wide efforts in building a culture of health in Delta through the Healthy Community table – a community collaboration led by the City of Delta and Fraser Health; identify key City-level health challenges and work with community partners on developing collaborative public campaigns and community responses to address the issues (e.g., levels of obesity, etc.). C-L Continue working with South Delta and Surrey and North Delta Divisions of Family Practice to ensure a Delta-wide approach to improving residents' health outcomes and access to supports and services. C-S
Other potential actions	<ul style="list-style-type: none"> Develop a public awareness 'made-in-Delta' campaign to promote free and low cost physical activities available to Delta residents and emphasize a beneficial impact on their health. RA Promote passive recreation and outdoor spaces as low cost or free alternatives to standard programming. RA Promote the results of a 2021 My Health My Community survey to community partners and the community at-large; share the results with various City departments and Delta community tables to inform their work. RA
Goal 4	Foster community connections, place making and sense of belonging in Delta
Actions in progress	<ul style="list-style-type: none"> Continue to seek opportunities to install more Street FUN-iture in Delta's business districts and seek grant opportunities to develop more engaging public spaces in Delta. C-L Continue to work with Delta Foundation to promote Neighbourhood Small Grants and increase access to funds for diverse residents. RA Continue to work with the United Way of the Lower Mainland on the "Hi Neighbour" project in North Delta to help cultivate engaged and connected neighbourhoods. C-S
Other potential actions	<ul style="list-style-type: none"> Collaborate with business and community partners on Delta's annual Home for the Holidays campaign and identifying other opportunities to foster community connections and celebrate the sense of belonging in Delta. C-S

Strategic Priority 2

Healthy Delta - Community Health and Connections



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

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- RA** RAISING AWARENESS
- E** EMPLOYER

STRATEGIC PRIORITY 2 HEALTHY DELTA – MENTAL HEALTH, SUBSTANCE USE AND ADDICTIONS

GOAL 1	Improve community awareness about the mental health and harm reduction services and programs available to Delta residents
Actions in progress	<ul style="list-style-type: none"> ▪ Continue collaboration with community partners to develop and promote mental health resources available in the community. RA ▪ Continue the anti-stigma awareness campaign using Delta’s communication channels and social media to elevate the messaging. RA
Other potential actions	<ul style="list-style-type: none"> ▪ Consider opportunities to develop future educational and community awareness campaigns about mental health supports and harm reduction supports and services. RA ▪ Advocate to senior levels of government and local health authority about the need to increase access to local mental health supports and reduce wait times to access mental health services in Delta. A
GOAL 2	Improve local access to local mental health and harm reduction services to youth at risk
Actions in progress	<ul style="list-style-type: none"> ▪ Advocate to senior levels of government to address the gaps in Delta’s service provision to youth at risk and to ensure that community needs are adequately funded. A ▪ Conduct a review of the City’s funding approaches to support youth at risk (Youth Counselling Program) to ensure that the City’s funding model is aligned with emerging community needs. F
Other potential actions	<ul style="list-style-type: none"> ▪ In partnership with Delta Police, DSD and other community partners, conduct a comprehensive review of trauma-informed mental health supports available to youth at risk in Delta and identify the gaps in service delivery and funding models. R
GOAL 2	Support and enhance community capacities to address the needs of those affected by mental health or substance use disorders
Actions in progress	<ul style="list-style-type: none"> ▪ Continue participating and supporting the work of Delta Community Action Team (CAT) to develop City-wide responses to the overdose crisis. C-S ▪ Continue working with Fraser Health Authority, Centre for Disease Control, Delta Police and others to streamline access to overdose-related data specific to Delta and inform a more robust, City-wide approach to the overdose crisis; produce an annual report on the overdose activity in Delta to inform the public and Council. R

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 2 HEALTHY DELTA – MENTAL HEALTH, SUBSTANCE USE AND ADDICTIONS

- Other potential actions
- Work with members of Delta CAT and business associations on organizing a forum for all service providers to better understand the challenges and opportunities of the mental health and substance use supports service provision in Delta. **C-S**

STRATEGIC PRIORITY 2 HEALTHY DELTA – FOOD INSECURITY AND POVERTY

GOAL 1 Increase awareness of and accessibility to a broad range of culturally-appropriate and nutritious food resources

- Actions in progress
- Continue working with community partners to better understand food bank usage in North Delta and develop solutions to decrease barriers to usage. **C-S**
 - Continue promoting food emergency supports to Delta residents. **RA**
- Other potential actions
- Collaborate with community partners and FHA on the comprehensive annual update of the FHA food resources for Delta and actively promote it in the community. **RA**
 - Work with community partners to ensure the continuum of food supports is offered to vulnerable children and their families outside of school days. **R**
 - Work with Delta School District (Settlement Workers in Schools) and other community partners to better understand and respond to food security needs of the growing immigrant population in Delta. **C-S**

GOAL 2 Build on and enhance a strong coordinated network of community partners that work collaboratively to raise awareness of food insecurity and improve food security in Delta

- Actions in progress
- Continue supporting the Delta Food Coalition’s collaborative work and its member expansion in Delta. **C-S**
 - Continue encouraging community collaborative and innovative programs that utilize an equity lens to reduce food waste, recover food and distribute culturally-appropriate food to those in need in Delta. **C-S**
- Other potential actions
- Work with community partners on improving access to and utilization of existing commercial kitchen facilities in the community. **C-S**
 - Support community-wide initiatives that increase understanding of the roots of food insecurity. (e.g., myth-busting campaigns, City-wide celebration of World Food Day, champion the Welfare Food Challenge, etc.). **RA**
 - Examine the connections between the asset of having agricultural land and the gap of high level of imports to help address food security in Delta. **P&P**

Strategic Priority 2

Healthy Delta - Mental Health and Substance Use



Strategic Priority 2

Healthy Delta - Food Insecurity and Poverty



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
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STRATEGIC PRIORITY 2 HEALTHY DELTA – FOOD INSECURITY AND POVERTY

- GOAL 3** **Improve Delta’s inter-departmental coordination in reducing poverty and food insecurity and advancing a more sustainable, resilient and health food system in Delta**
- Actions in progress
 - Conduct a poverty needs assessment and develop a Delta Poverty Reduction Plan. **P&P**
 - Other potential actions
 - Work with Delta Food Coalition members to better understand and reduce the barriers to establishing and operating community meal programs in Delta, including mobile meals programs. **C-S**
 - Advocate to senior levels of government for people-centered, evidence-based public policy interventions that are income-based and can tackle poverty and inequality. **A**
 - Adopt a living wage policy to ensure that direct employees and contracted services employees will be paid a living wage to meet basic, locally calculated, family living expenses and avoid chronic financial stress. **E**
 - Review Delta-specific actions in Metro Vancouver’s Regional Food Systems Action Plan and continue collaborating with other municipal and regional partners to advance these initiatives. **P&P**

STRATEGIC PRIORITY 3 THRIVING CHILDREN AND YOUTH

- GOAL 1** **Advocate for and identify opportunities to Improve accessibility, affordability and quality of childcare in Delta**
- Actions in progress
 - Participate in a City-wide Delta Child Care Task Force to support implementation of the Delta Child and Youth Child Care Strategy (e.g., continue identifying the needs, tracking childcare targets, etc.) **C-S**
 - Develop a child-care zone to improve access to information for developers and child care operators about potential child care sites. **P&P**
 - Advocate for an increase in the number of publicly-funded and non-standard-hour childcare spaces, when new spaces are being proposed in development applications. **A**
 - Collaborate with community partners to develop a guide to opening or building new child care facilities in Delta. **P&P**
 - Develop an inventory of municipal buildings and outdoor spaces that can be used to house/build licensed childcare. **P&P**
 - Continue work to identify opportunities to establish licensed preschool and before and after school programs in Delta facilities. **SD&F**

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 3		THRIVING CHILDREN AND YOUTH
Other potential actions	<ul style="list-style-type: none"> Review land use, zoning, or other bylaws to remove barriers to development for perspective operators. P&P Consider the inclusion of specific provisions for childcare in the next update of the City's Official Community Plan. P&P Develop the City's Child Care Policy. P&P Work with Delta School District to explore the options of co-located childcare programs in elementary schools in the City. C-S Work with the development community to provide new spaces and/or fund childcare facilities through new development and amenity contributions. P&P 	
GOAL 2	Increase access to child and youth programs and services that promote their healthy development	
Actions in progress	<ul style="list-style-type: none"> Work with the Child and Youth Committee (CYC) to better understand the needs of families with young children in North Delta East, in particular, and collaborate on solutions aimed to decrease vulnerabilities for children. R Enhance and develop the City's adaptive play programming to ensure that children with diverse abilities can take advantage of the City's offerings. SD&F 	
Other potential actions	<ul style="list-style-type: none"> Conduct a review of after-school and recreational programming for teenagers offered through youth organizations and the City's Parks, Recreation and Culture Department to understand gaps and work to increase the number and variety of offerings for this population group. SD&F Work with Delta sports associations on a City-wide framework that aims to promote an equity approach in sports activities and healthy children development. RA Work with DSD and Indigenous partners on identifying ways to provide culturally-appropriate after-school supports and activities for Indigenous students. C-S Work with DSD to promote current recreational programming in Delta to children and youth. RA 	
GOAL 3	Improve Delta's youth sense of belonging and access to services and public places in Delta	
Actions in progress	<ul style="list-style-type: none"> Continue working with Mayor's Youth Council to decrease barriers for youth to participate in decision making processes that affect them and empower all youth in developing youth-friendly spaces, events and programs in our City. C-L 	

Strategic Priority 3

Thriving Children and Youth



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
- P&P** PLANNING AND POLICY
- SD&F** SERVICE DELIVER FACILITIES
- A** ADVOCATE
- C-L** CONVENE-LEAD
- C-S** CONVENE-SUPPORT
- R** RESEARCHER
- RA** RAISING AWARENESS
- E** EMPLOYER

STRATEGIC PRIORITY 3 THRIVING CHILDREN AND YOUTH

- Other potential actions
- Collaborate with CYC members to identify possible sites, partners and operational and funding models to open a youth hub or other youth-centric services centre/ model in Delta to develop a more holistic approach to address youth needs in Delta. **C-S**
 - Collaborate with CYC members to increase the types of recreational and other programming for youth that support a sense of belonging and the transition into adulthood. **SD&F**
 - Collaborate with community and government partners to increase teen and youth programs and services in North Delta in particular, with a focus on vulnerable populations. **SD&F**
 - Explore the possibility of adding City staffing resources to support youth-related programming City-wide. **E**
 - Build community partnerships to celebrate BC Youth Week, which takes place annually May 1-7. **C-L**
 - Work with community partners to address the need for more employment supports designed specifically for youth. **C-S**
 - Apply a youth lens when developing new and redeveloping existing public and green spaces. **P&P**
 - Conduct a follow up survey with service providers and youth to track progress on action items in this Plan. **R**
 - Explore options for hiring co-op students and investigate access to funding for young adults to work within Delta. **E**

STRATEGIC PRIORITY 4 SAFE AND RESILIENT DELTA

- GOAL 1 Mobilize community capacity to address racism and discrimination**
- Actions in progress
- Continue supporting community groups in their efforts to build a community response to incidents of racism and hate in Delta and raise awareness about community resources and supports; support expanding the Delta Spoke membership to include more diverse community partners/residents. **C-S**
 - Continue seeking funding to build and enhance community capacity to combat racism and discrimination in Delta. **P&P**

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 4 SAFE AND RESILIENT DELTA

Actions in progress	<ul style="list-style-type: none"> Continue working with the Mayor’s Task Force on Diversity, Inclusion and Anti-racism to elevate community voices and experiences in addressing systemic and institutionalized racism and discrimination. C-L
Other potential actions	<ul style="list-style-type: none"> Collaborate with other public agencies (Libraries, Delta School, Delta Police, Fraser Health, etc.) to enhance and coordinate inter-organizational efforts to promote social justice and combat racism in Delta. C-S Promote the City’s employment opportunities to underrepresented groups. E
GOAL 2	Strengthen community resilience and emergency preparedness
Actions in progress	<ul style="list-style-type: none"> Continue to promote the work of the Emergency Support Services Program in providing for the needs of individuals and families who have been evacuated from their homes as a result of fires, floods, earthquakes or other emergencies. RA Continue working with community, provincial and federal agencies to support the long-term recovery of individuals and families impacted by disasters and emergencies (ex: Red Cross, Salvation Army etc.) SD&F Continue to promote emergency preparedness in Delta by delivering the Neighbourhood Emergency Preparedness Program (NEPP) to various community groups. RA Continue working with community partners to develop proactive community emergency responses that support vulnerable populations (seniors, unhoused, poorly housed, etc.) in Delta and address historic and ongoing systemic discrimination that increases individual vulnerabilities. C-L Continue working with DOVE to prevent violence against women, seniors, children and other vulnerable groups and support their coordinated efforts to reduce gaps in services that may exist. C-S Continue collaborating with Azure Place, and other community partners to assist in their efforts to expand housing opportunities for vulnerable women with children fleeing violence in Delta. C-S
Other potential actions	<ul style="list-style-type: none"> Initiate a City-wide public educational emergency preparedness campaign for vulnerable populations (seniors, newcomer residents, etc.) to increase their awareness about the resources and supports available to them. RA Review municipal long-term strategies to mitigate the impacts of climate change (tree planting, built environments, etc.) P&P

Strategic Priority 4 Safe and Resilient Delta



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
- P&P** PLANNING AND POLICY
- SD&F** SERVICE DELIVER FACILITIES
- A** ADVOCATE
- C-L** CONVENE-LEAD
- C-S** CONVENE-SUPPORT
- R** RESEARCHER
- RA** RAISING AWARENESS
- E** EMPLOYER

STRATEGIC PRIORITY 4 SAFE AND RESILIENT DELTA

- Other potential actions
- Ensure planning decisions employ an equity lens to avoid contributing to worsening spatial injustice against differently abled, racialized and/or people experiencing poverty. **P&P**
- GOAL 3 Increase safe mobility for all residents**
- Actions in progress
- Continue promoting Vision Zero as a platform for eliminating traffic fatalities and severe injuries. **C-S**
- Other potential actions
- Apply an equity lens to the development of active transportation plans and policies to ensure safe mobility for all and consider cultural and other differences that may affect their access, participation and inclusion. **P&P**
 - In collaboration with Delta Police and other community partners, develop a Delta Safe Mobility Strategy to improve the safety of Delta streets for all users. **P&P**

STRATEGIC PRIORITY 5 ACTIVE AND ENGAGED SENIORS

- GOAL 1 Improve the sense of belonging and connections for seniors in Delta**
- Actions in progress
- Continue providing the Seniors Bus program to improve seniors' access to various activities and events in Delta. **SD&F**
 - Continue promoting local programming and activities available for seniors. **RA**
- Other potential actions
- Through a collaboration with community partners, develop an annual calendar of events to recognize the challenges seniors face and celebrate seniors' value in the community (e.g., Seniors Week, National Seniors Day, World Elder Abuse Awareness Day, etc.) **P&R**
 - Form a Seniors Advisory Committee to provide an opportunity for seniors to inform the City on relevant policies and priorities. **C-L**
 - In partnership with community partners, conduct a review of City-wide programs for seniors and increase programming that build connections and reduce isolation (e.g., book clubs, digital literacy workshops, English classes, intergenerational programming). **SD&F**
 - Conduct an overview of public engagement processes to ensure that diverse seniors' 'voices' are represented in various consultations and accommodations are being made to engage them online and in-person. **P&R**

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 5 ACTIVE AND ENGAGED SENIORS

GOAL 2	Support seniors to age in place and live active lives
Actions in progress	<ul style="list-style-type: none"> Continue delivering “Age in Place” workshops at the seniors centres to assist seniors in how to effectively age in place. SD&F
Other potential actions	<ul style="list-style-type: none"> Consider developing Delta’s Age-Friendly City Strategy; identify funding options to fund strategy development (e.g., UBCM Age-Friendly Communities funding stream). P&R Partner with other levels of government, developers, and non-profit housing providers to expand the availability and variety of affordable/supportive housing for seniors. C-S Conduct a comprehensive review of transportation options available to seniors, identify the gaps and work with other levels of government and community partners to improve mobility for senior residents in Delta (HandyDART, City’s Seniors Bus program, volunteer driving programs, public transit, etc.). R Conduct a comprehensive review of sidewalks to increase accessibility for senior residents in Delta. P&R Develop Delta’s Active Aging Guide. P&P
GOAL 3	Enhance community capacity to support vulnerable seniors
Actions in progress	<ul style="list-style-type: none"> Continue supporting vulnerable seniors through the work of the City’s Seniors Support Coordinator. SD&F
Other potential actions	<ul style="list-style-type: none"> Develop, update, and promote emergency resources and supports for vulnerable seniors (e.g., You Matter to Delta pocket guide). RA Establish a City-wide group comprising service providers, BC Housing, FHA, local Divisions of Family Practice and other levels of governments and City departments working with seniors to improve information and resources sharing, enhance safety outcomes for seniors and build community capacity to reach and support vulnerable older residents, with a particular focus on vulnerable seniors in North Delta. C-L Conduct an inventory of subsidized and supportive housing options for seniors and work with BC Housing and other partners on reducing barriers for vulnerable seniors to access affordable housing in Delta. R

Strategic Priority 5
Active and Engaged Seniors



● Actions in Progress
● Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

F	FUNDER
P&P	PLANNING AND POLICY
SD&F	SERVICE DELIVER FACILITIES
A	ADVOCATE
C-L	CONVENE-LEAD
C-S	CONVENE-SUPPORT
R	RESEARCHER
RA	RAISING AWARENESS
E	EMPLOYER

STRATEGIC PRIORITY 5 ACTIVE AND ENGAGED SENIORS

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| Other potential actions | <ul style="list-style-type: none"> Apply an equity lens to seniors programming in Delta to ensure that the diversity of programming reflects the needs of culturally-diverse and English Language Learner seniors. SD&F Advocate to senior levels of government about the need to address a nation-wide crisis in long term care in Canada to ensure that frail residents are safe and receive the best care possible. A |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

STRATEGIC PRIORITY 6 HOUSED AND CARING FOR DELTA

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|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| GOAL 1 | Increase affordable, supportive and transitional housing options in Delta |
| Actions in progress | <ul style="list-style-type: none"> Continue working with BC Housing to boost Delta capacities to support unhoused and at-risk of homelessness population (a Housing First Program, a permanent site for supportive housing, etc.). P&P Continue advocating to senior levels of government about the trends and housing needs in Delta. A |
| Other potential actions | <ul style="list-style-type: none"> Build on the initial Delta Housing Needs Assessment and develop a Delta Social and Supportive Housing Strategy with clearly-established affordable/supporting housing targets. P&P Consider forming a City of Delta Affordable Housing Task Force to support the City's commitment to developing a more affordable and equitable Delta. C-L Conduct a promising practice study about the intergenerational housing model. Share the results with developers and community groups. R In collaboration with community partners, conduct an overview of promising practices in providing a continuum of housing to vulnerable populations in other comparable municipalities. R In collaboration with community partners, developers and BC Housing, identify opportunities to pilot an affordable, inclusive housing model for people with diverse abilities. P&P In partnership with Azure Place, review the impact of the COVID-19 pandemic on vulnerable women and their children fleeing violence and work together to ensure that Delta Transition House reflects transitional housing needs of these populations. C-S Explore opportunities to bring more transitional housing options to Delta. R |

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 6 HOUSED AND CARING FOR DELTA

GOAL 2 Improve access to services for vulnerable community members experiencing or at risk of homelessness in Delta

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| Actions in progress | <ul style="list-style-type: none"> ▪ Work with community partners to develop a comprehensive understanding of the homelessness situation in Delta. RA ▪ In collaboration with the Delta Extreme Weather Shelter Working Group identify a potential EWS site in North Delta. C-S ▪ Continue working with the Delta Homelessness Task Force to improve coordination between agencies serving people who experience homelessness in Delta. C-S ▪ Continue working with service providers, monitoring and applying for funding available to improve Delta capacities to support residents experiencing or at-risk of homelessness in Delta. C-L ▪ Continue improving support system navigation and increase awareness about community emergency supports available to unhoused individuals (updating an inventory of service providers in Delta, updating the You Matter to Delta pocket guide, etc.). RA |
| Other potential actions | <ul style="list-style-type: none"> ▪ In collaboration with community partners, develop new solutions to offset the impacts of the pandemic on people experiencing homelessness in Delta. C-S ▪ Advocate to senior levels of government to secure funding for the summer Extreme Weather Shelter season to mitigate the impacts of heatwaves and poor air quality. A ▪ Improve public access to water by installing water fountains at major Delta parks, outside all three Delta Libraries and in town centres. SD&F |

GOAL 3 Promote a culture of caring in Delta and raise awareness about the root causes of homelessness in the community.

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|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Actions in progress | <ul style="list-style-type: none"> ▪ Conduct a study about the experiences of unhoused residents in Delta. R |
| Other potential actions | <ul style="list-style-type: none"> ▪ Raise public awareness about the causes of homelessness, and the benefits of diverse housing options and supportive services to the whole community. RA ▪ Work with community partners and people experiencing homelessness or at risk of homelessness to raise awareness and provide education about experiences of, and stigma around, homelessness and conduct a myth busting campaign. RA |

Strategic Priority 6

Housing and Caring for Delta



- Actions in Progress
- Other Potential Actions

Social Action Plan - Table of Actions

CITY'S ROLES

- F** FUNDER
- P&P** PLANNING AND POLICY
- SD&F** SERVICE DELIVER FACILITIES
- A** ADVOCATE
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- R** RESEARCHER
- RA** RAISING AWARENESS
- E** EMPLOYER

STRATEGIC PRIORITY 6		HOUSED AND CARING FOR DELTA
Other potential actions		<ul style="list-style-type: none"> ▪ Work with members of the Delta Homelessness Task Force to engage unhoused residents or those with experience of homelessness as members of the Task Force to ensure that their voices are included when developing solutions that affect their lives. C-S ▪ Seek funding and conduct City staff training to improve culturally-appropriate responses to unhoused people in Delta on City-owned properties (trauma-informed, no-door-is-a-wrong-door approach, etc.). E ▪ Engage businesses and work with Delta Chamber of Commerce in a dialogue about homelessness and explore promising practices from other communities in creating innovative systems solutions to solving homelessness. C-L
STRATEGIC PRIORITY 7		ACCESSIBLE AND INCLUSIVE DELTA
	GOAL 1	Build an inclusive community where powers are shared, differences are celebrated and diversity is valued
Actions in progress		<ul style="list-style-type: none"> ▪ Deepen the City of Delta's commitment to Equity, Diversity and Inclusion (EDI) and align the Truth and Reconciliation calls to action with the City's work: <ul style="list-style-type: none"> ▫ Conduct an internal EDI audit of the City's policies, practices and procedures, develop a City of Delta EDI statement and develop a comprehensive Delta EDI strategy and workplan. P&P ▫ Review the local government-related calls to action in the Truth and Reconciliation Commission summary report and pursue actions to advance Reconciliation. R ▫ Develop an evaluation framework for the EDI workplan and report to Council and MTFDIA on the progress on an annual basis. P&P ▪ Continue building community capacity by establishing linkages between the EDI work done by the City and other public agencies in Delta (DSD, FHA, Police, etc.). C-L
Other potential actions		<ul style="list-style-type: none"> ▪ In collaboration with community partners, develop a "Celebrating Our Differences" public awareness campaign to feature diverse local residents and their talents and passions. RA ▪ Collaborate with community partners in exploring a Citizens Academy to empower residents to be more involved in their community and support the participation of diverse residents in decision making processes that affect their lives (governance structures, boards of non-profit organizations, advocacy, etc.). C-L

Social Action Plan - Table of Actions

STRATEGIC PRIORITY 7 ACCESSIBLE AND INCLUSIVE DELTA

GOAL 2 Enhance physical accessibility through the built environment and support social inclusion through the elimination of barriers for people with different abilities in Delta

- Actions in progress
 - Conduct a comprehensive accessibility audit of City-owned facilities with a focus on universal design improvements, share the results and recommendations with the public and leverage grant money available for universal design improvements. **SD&F**
 - Continue engaging residents with different abilities through the City’s Mobility and Accessibility Committee to make Delta a more accessible and inclusive community. **C-L**
 - Continue applying an accessibility lens when developing, delivering, seeking input on and promoting City services that accommodate different abilities. **P&P**
 - Continue applying an accessibility lens in planning processes, including updating the City’s Official Community Plan, developing new policies and plans and creating new and updating existing public spaces. **P&P**
 - Continue increasing public awareness about mobility and accessibility challenges through City’s public awareness campaign (during national AccessAbility Week). **RA**
- Other potential actions
 - Consider developing a City Accessibility Plan to identify, prevent and remove the barriers that may affect people with different abilities from participating fully in their day-to-day activities in Delta. **P&P**
 - Ensure the City’s website meets recognized accessibility standards, and City’s communication mechanisms and public materials reach residents with different abilities. **R**

GOAL 3 Enhance community capacity to address immigrant needs in Delta

- Actions in progress
 - Continue collaborating with Delta School District and immigrant-serving agencies in addressing immigrant needs in Delta and seek funding to address the gaps to support newcomers in Delta. **C-S**
 - Advocate to senior levels of government about immigrant needs and gaps in service provision in Delta. **A**
 - Continue raising awareness about immigrant needs by bringing an immigrant needs lens to Delta’s community planning tables and their priorities (sharing immigrant survey results, gaps in service provision, etc.). **RA**

Strategic Priority 7
Accessible and Inclusive Delta



Social Action Plan - Table of Actions

CITY'S ROLES

F	FUNDER
P&P	PLANNING AND POLICY
SD&F	SERVICE DELIVER FACILITIES
A	ADVOCATE
C-L	CONVENE-LEAD
C-S	CONVENE-SUPPORT
R	RESEARCHER
RA	RAISING AWARENESS
E	EMPLOYER

STRATEGIC PRIORITY 7

ACCESSIBLE AND INCLUSIVE DELTA

Other potential actions

- Conduct a survey of immigrant residents to better understand the needs and challenges for newcomer residents to settle in Delta. **R**
- Conduct a scan of programs and services for immigrant residents, develop a brochure to improve referral systems in Delta and immigrants' access to settlement, employment and language services; promote it through the City's website and social media. **RA**
- Undertake a review of public engagement methods and platforms to better understand the challenges of immigrant residents to participate in public engagement processes in Delta. **R**
- Explore a potential partnership between the City of Delta and the Immigrant Employment Council (the BC's Mentor-Connect program) to support immigrants developing knowledge about and connections in the Canadian labour market. **E**
- In collaboration with Delta's business associations, explore the Sector Labour Market Partnership program to help Delta industries and employers understand and respond to labour market changes and build back with an equity lens in mind. **C-L**



Reporting and Monitoring

Resource Allocation

The successful and timely implementation of Delta’s SAP depends primarily on the availability of City staff resources and the effectiveness of community partnerships. The SAP addresses a broad range of social issues which will be challenging to address under current staffing levels. SAP recommended actions will be prioritised and implemented according to Council direction, community need and other organizational support.

Monitoring and Reporting

The progress of SAP implementation will be tracked as follows:

- 23 population level indicators for each of the strategic priorities have been established, including the starting baseline and future targets (See table Progress Indicators). While it is often challenging to establish ‘cause and effect’ correlations, indicators can be useful tools to track population trends.
- Bi-annual reports on progress indicators will be presented to Delta Council.
- Measures of success for each action will be developed during the winter of 2022 and presented to Council in the final SAP draft.
- Annual reports on SAP progress will be presented to Delta Council, providing more detailed information about progress on actions for each Strategic Priority.



Population-level Indicators by Delta SAP Strategic Direction						
Strategic Priority	Progress Indicators	Description	Baseline	Target	Baseline Year	Source
HEALTHY DELTA Community Health & Connections	Health Inequity	Percentage of Delta residents reporting having excellent or good health.	51%	↑	2013/2014	MHMH*
	Access to Family Doctor	Percentage of Delta residents reporting having access to a family doctor.	90%	↑	2013/2014	MHMH*
	Environment Promoting Active Lifestyles	Percentage of Delta residents reporting walk or bike when run errands.	11%	↑	2013/2014	MHMH*
HEALTHY DELTA Mental Health and Substance Use	Community Mental Health	Percentage of Delta residents self-reporting their mental health as either excellent or very good.	60%	↑	2013/2014	MHMH*
	Overdose Events	Number of overdose events in Delta attended by BC Ambulance Service.	167	↓	2020	FHA
	Overdose Deaths	Number of overdose deaths in Delta.	20	↓	2020	BC Coroners Service
HEALTHY DELTA Food Insecurity and Poverty	Poverty Rate	Percentage of Delta population living in poverty (below MBM).	10%	↓	2015	Census 2016
	Food Insecurity Rate	Percentage of Delta residents reporting to be food insecure.	3.6%	↓	2013/2014	MHMH*
SAFE DELTA	Crime Severity Index	Crime Severity Index. Currently it is significantly lower than the average in BC (95.71).	57.04	↓	2019	Statistics Canada
	Hate Crimes	Number of hate crimes in Delta. 2019	12	↓	2020	Delta Police
	Emergency Preparedness	Percentage of Delta residents reported having emergency suppliers for at least three or more days.	32%	↑	2013/2014	MHMH*

* My Health My Community survey

Population-level Indicators by Delta SAP Strategic Direction						
Strategic Priority	Progress Indicators	Description	Baseline	Target	Baseline Year	Source
THRIVING CHILDREN & YOUTH	Child Poverty Rate	The highest percent of children in low income families in North Delta neighbourhoods. Compared to Delta's lowest percent on this indicator: in Ladner – 8.2%.	22.4%	↓	2015	Census 2016
	Youth Activities	Percent of teens (Grade 8) in Delta who report participating in activities organized by youth organizations.	10%	↑	2020	MDI, HELP-UBC
	Early Childhood Vulnerability	The highest percent of the Kindergarten population that is vulnerable on at least one of the five scales of the EDI in Delta neighbourhoods. Currently, it is in North Delta; compared to Delta's lowest percent on this indicator: in Tsawwassen – 13%. 2016-2019.	35%	↓	2020	EDI, HELP-UBC
ACTIVE & ENGAGED SENIORS HOUSED & CARING FOR DELTA	Seniors Poverty	The highest percent of seniors in poverty in Delta. Currently, it is in North Delta neighbourhoods. Compared to the Delta's average ~ 9%.	22%	↓	2015	Census 2016
	Homelessness	Number of homeless population in Delta. 2020	17	↓	2020	Homelessness Count
	Rental Stock	Percentage of rental stock from the overall housing stock in Delta.	21%	↑	2016	Census 2016
	Purpose-built Rental Units	Number of purpose-built rental units.	1,731	↑	2018	Housing Needs Assessment
INCLUSIVE & ACCESSIBLE DELTA	Shelter-Cost-To-Income Ratio	Percentage of tenant households spending 30% or more of its income on shelter costs	36.7%	↓	2016	Census 2016
	Immigrants & Equity	Average income of recent immigrants. It is currently less than a half of what total population earns (\$49,483)	\$23,424	↑	2015	Census 2016
	Racialized residents and Equity	Percentage of visible minority residents in poverty.	14	↓	2016	Census 2016
	Community Belonging	Percentage of Delta residents reporting to have a strong/somewhat strong sense of community belonging.	70%	↑	2013/2014	MHMH*

* My Health My Community survey

Appendices **7**

Appendix 1: Acknowledgements

The City of Delta would like to acknowledge the time and commitment of our community partners and staff who provided their input and guided the development of the 2022-2027 Social Action Plan for Delta.

The following organizations and public agencies have provided their input either through a survey, focus groups, community partner meetings or individual interviews with the Corporate Social Planner.

Addiction Recovery Society
 Azure Place – Delta Transition House
 BC Housing
 Boys & Girls Clubs – Delta
 Canadian Federation of University Women
 Canadian Mental Health
 Centre for Child Development
 Childcare OPTIONS Resource and Referral
 Dan’s Legacy Foundation
 Deltassist
 Delta Children and Youth Committee
 Delta Community Action Team
 Delta Community Foundation
 Delta Community Living Society
 Delta Division of Family Practice
 Delta Food Coalition
 Delta Homelessness Task Force
 Delta Housing Be Mine Society

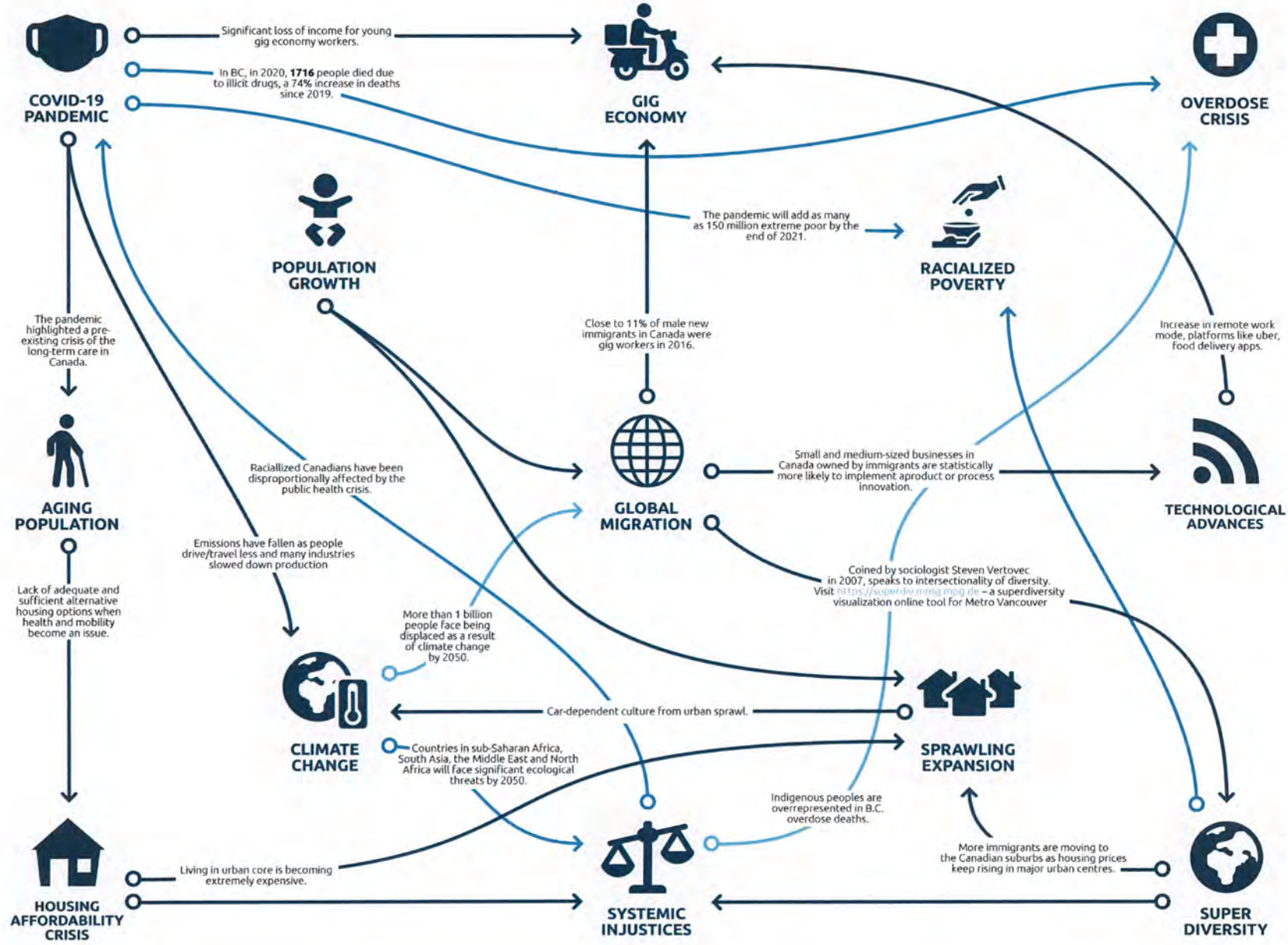
Delta Literacy
 Delta Opposes Violence Everywhere (DOVE)
 Delta Police
 Delta School District
 Delta Seniors Planning Table
 Delta Spoke (OARH)
 DiverseCity
 Earthwise Society
 Faith-based groups and churches
 Fraser Health Authorities
 Fraser Valley Region Libraries
 Homelessness Services
 Association of BC
 Human Early Learning Partnership (HELP)
 ISSofBC
 Kids Sport Delta
 KinVillage
 Ladner United Church – Delta Extreme Weather Shelter
 Working Group

Little House Alcohol & Drug Options Community Resources
 Mayor’s Task Force on Diversity, Inclusion and Anti-racism
 Mayor’s Youth Council
 Ministry of Children and Family Development
 M.O.S.A.I.C.
 Northside Community Church – North Delta Food Depot
 Pacific Community Resources
 Phoenix Society
 REACH
 SOURCES Community Resources Centres
 Surrey Food Bank
 Surrey-North Delta Division of Family Practice
 United Way of the Lower Mainland

Members of the Delta Social Planning Working Group:

Parks and Recreations	Judi Stene, Deputy Director	Climate Action & Environment	Erin Clement, Senior Environmental Officer
Community Planning & Development	Rachel Ward, Planner Jeremy Keating, Planner	Engineering	Danielle Werner, Communications Assistant
Police	Sgt. Ray Athwal, Community Support Section. School Liaison & Youth Section	Communications	Lauren Munden, Communications Advisor
Bylaws and Compliance	Christine Moffat, Senior Bylaw Inspector	Social Planning	Olga Shcherbyna, Corporate Social Planner

Appendix 2: Mapping Global Social Trends



Appendix 3: Exploring COVID-19 Pandemic Impacts

Mental Health and Substance Use

The pandemic has had a significant impact on the mental health of all Canadians; however, those with pre-existing mental health and addiction issues have been hit the hardest. The number of deaths due to illicit drugs and overdose events attended by BC Ambulance Services skyrocketed in 2020⁶¹.

Public health experts suggest that response protocols and processes introduced to prevent the spread of COVID-19 may have resulted in unintentional and negative consequences for those with substance use disorders. The following was observed in 2020: increased drug toxicity, disrupted social services infrastructure, social isolation and increased propensity to use alone, a significant spike in mental health issues – these factors most likely contributed to the observed increase in drug consumption.

Seniors

The COVID-19 pandemic has had a profound impact on older adults. The challenges have varied greatly in depth and breadth from accessing information, dealing with frauds, and learning new technology to accessing food/medications/services and receiving assistance. There has been a tremendous impact on mental health. The pandemic has highlighted Canada's care home crisis, the existing gaps in service provision and care and deepened the issue of social isolation for many seniors.⁶³

Children and Youth

Everybody has been affected by the COVID-19 pandemic. The world of children, youth and parents has been turned upside down. From remote schooling and no playdates to mask wearing and parents working from home, children's routines have been greatly affected. Studies have shown unpaid care and domestic work during COVID-19 have fallen disproportionately on women, making working moms one of the hardest hit populations⁶⁴.

The pandemic highlighted the essential role of child care not only for working parents but the economy at-large. Social isolation has taken a toll on children's mental health. A 2021 research by the Hospital for Sick Children showed a significant negative impact of the loss of in-person social interactions on child and youth mental health. Youth employment was severely impacted by business shutdowns and modifications necessitated by public health orders. These impacts may be felt for years to come and have been identified as likely to contribute to lower mental health among youth and increased use of substances.⁶⁵ Delta's residents are coping with trauma, anxiety, illness and disruption and will require the commitment of the City and its community and government partners to recovery and support for our children and residents.

Community Health and Connections

Various studies found that, during the pandemic, Canadians became less active, due to multitude of factions, including restricted access to recreational facilities, fewer people using public transit, and increased child-care demands on parents.⁶⁶

On March 17, 2020, the Province of British Columbia declared a public health emergency. Beyond taking lives, the pandemic, and associated public health restrictions, has resulted in increased uncertainty, job insecurity, eroded social networks and isolation for many. Service providers are observing a significant increase in clients with anxiety and difficulties to cope with uncertainty, and reporting an increase in the demand for mental health services. Increased workplace demands, such as working from home and 'staying connected', have had a significant impact on working Canadians and their physical and mental health.

Food Security and Poverty

The COVID-19 pandemic has had a significant impact on food security for families in need with children in all Canadian communities. The 2020 Statistics Canada survey confirmed that Canadians living with children are now more likely to be in a food-insecure household than those with no children (19% and 12%).

Appendix 3: Exploring COVID-19 Pandemic Impacts

According to the recent report by Community Food Centres Canada, Black Canadians and Indigenous Peoples experience the highest food insecurity rates (close to 30%). Other racialized groups, such as Arabs, West Asians and South Asians, all have higher food insecurity rates than that of non-racialized people. We know that the pandemic disproportionately affected marginalized groups, including their access to income and unemployment rates. While non-racialized groups experienced a 9.3% unemployment rate in July of 2020, South Asian, Arab and Black Canadians faced much higher unemployment rates (17-18%).⁶⁷

Diversity and Equity

The COVID-19 pandemic left its footprint on every Canadian, but not everyone has been impacted equally. The pandemic highlighted systemic inequalities that have existed in our country for decades. Those with privilege, i.e. those with higher incomes, who had jobs, who could work from home and who had access to multiple support systems (private space to isolate, access to mental and other supports, etc.) were more able to duck the virus. Racialized Canadians have been disproportional impacted by the pandemic, reflecting pre-existing inequalities embedded in our societal and power systems.

Statistics Canada⁶⁸ reported that racialized Canadians are overrepresented in the essential worker industries (i.e. jobs with greater exposure to COVID-19; 34% of front-line essential service workers identify as visible minorities) and among low wage employees (for example, 32% of South Asian Canadians made less than \$16.03 per hour compared to 16% of non-visible minority or Indigenous). While currently, there is no requirement to collect race-based data in Canada related to COVID-19, in Ontario, it was found that neighbourhoods with higher concentration of visible minorities had COVID-19 infections, hospitalization rates and deaths much higher than less diverse neighbourhoods. In addition, in the summer of 2020, the unemployment rate was significantly higher for several visible minority groups compared to the national rate – this is in part due to over representation in hard hit sectors. Evidence suggests that immigrants are more affected by economic recessions than non-immigrants and impact of COVID-19 on immigrants' employment could reverse gains made in recent years to

close the gap. In addition, racialized Canadians were more likely to report poor mental health and symptoms of anxiety than white respondents. The pandemic highlighted the need for place-based and people oriented approaches in building back and applying an equity lens in developing recovery regional and municipal plans.

Social Services

All social service providers in Canada were affected by the COVID-19 pandemic, and Delta is no exception. COVID revealed the critical value of organizational digital literacy and agency's ability to pivot. New partnerships and innovation have become a silver lining and a hope for systemic change in this time of crisis; however, the hit that not-for-profit organizations has taken is under deniable and will be felt for years to come.

According to a recent Imagine Canada report that surveyed 1,000 registered charities in November 2020, the pandemic is dramatically changing how many social service organizations operate. The crisis has altered the funding landscape, donations are becoming less stable, workers are spread thin, and smaller organization are reporting decreased capacities. A significant fraction of charities are concerned about long-term viability. According to Susan Phillips, professor in the philanthropy and non-profit leadership program at Carleton University, 50% of charities in Canada have suffered revenue losses and it is on top of long standing underfunding in social services infrastructure. Understanding how the pandemic impacted social service providers is critical in advancing community wellbeing in Delta.

Appendix 4: Glossary of Terms

Age-Friendly: both a formal designation “Age-friendly community” and an informal method of communicating policy or planning that incorporates design and guidelines appropriate for an aging population. See also “**Friendly**” **Designations.**

The Agricultural Land Reserve (ALR): is a provincial zone in which agriculture is recognized as the priority use. Farming is encouraged and non-agricultural uses are restricted (Province of BC).

bc211: is a British Columbia, non-profit organization that provides a free, confidential, multilingual service that links people to resources for help, where and when they need it. Services are searchable under 21 categories. Help is available 24/7 by calling or texting 211. Interpretation is available in over 160 languages to better communicate with callers, and connect them to services that can help.

BC Healthy Communities: is a province-wide not-for-profit organization that facilitates the ongoing development of healthy, thriving and resilient communities.

Core Housing Need: According to Census Canada, “A household is said to be in ‘core housing need’ if its housing falls below at least one of the adequacy, affordability or suitability standards AND it would have to spend 30% or more of its total before-tax income to pay the median rent of alternative local housing that is acceptable (meets all three housing standards).”

The Crime Severity Index (CSI) measures changes in the level of severity of crime in Canada from year to year. In the index, all crimes are assigned a weight based on their seriousness. The level of seriousness is based on actual sentences handed down by the courts in all provinces and territories. More serious crimes are assigned higher weights, less serious offences lower weights. As a result, more serious offences have a greater impact on changes in the index. The PRCSI is standardized to 100 in base year 2006. (Statistics Canada, 2021)

Diversity: a range of human differences such as, race, ethnicity, gender, gender identify, sexual orientation, age, social class, education, religion and other differences.

Diversity of Thought: is shaped by our culture, background, experiences, personalities, the way we think, age, and education. All of these traits that make us human bring a unique perspective to the workplace and the decision making process.

Early Childhood Development Index: The EDI is a questionnaire developed by Dr. Dan Offord and Dr. Magdalena Janus at the Offord Centre for Child Studies at McMaster University in Hamilton, Ontario. It has been used across Canada, and internationally, to better understand the development of Kindergarten children. As of 2019, there are over 1.3 million EDI records for children in Canada. In BC, the EDI questionnaire is used province-wide. HELP has been collecting EDI data since 2001 and over the course of this period they have

collected data for 293,039 Kindergarten children in BC. About 10% of vulnerability is biologically expected. Early Childhood Development Index measures developmental vulnerability for children and provides insights into the healthy development of children in BC across jurisdictions, and, over time. The current provincial vulnerability rate (Wave 7, collected between 2016–2019) for children Vulnerable on One or More Scales of the EDI is 33.4% (the lowest vulnerability rate is 13% while the highest is 54%).

Equitable communities: consider how policy and the built environment are shaped by these factors, and strive to reduce barriers for individuals to lead healthy and happy lives.

Equity: is the fair distribution of opportunities, power, and resources to meet the needs of all people, regardless of age, ability, gender, income, education level, culture or background.

Early Years: encompass the ages 0 – 5 and highlight the importance of government and local strategies to address needs, provide specific services and encourage parenting development to ensure future success for all citizens.

Food Insecurity: exists when all people, at all times have physical and economic access to sufficient, safe and nutritious food that meets their dietary needs and food preferences for an active and healthy life.” (World Food Summit, 1996).

Appendix 4: Glossary of Terms

Food Security: is the inability to acquire or consume an adequate diet quality of sufficient quantity of food in socially-acceptable ways, and the uncertainty that one will be able to do so." (Government of Canada).

Food Systems Approach: "A food system refers to all the processes involved in keeping us fed: from growing and harvesting food to its processing, packaging, transportation, distribution, preparation, marketing, and its final consumption. A sustainable food system meets the needs of the present generation without compromising the ability of future residents to meet their needs." (Metro Vancouver, Regional Food Systems Strategy, 2011).

"Friendly" Designations: include many governmental initiatives that establish guidelines for municipalities and community agencies that can be used to build a community that is welcoming and nurturing for specific groups of citizens. Designations include: Age-friendly, Dementia-friendly, Youth or Child friendly, Pet friendly, etc.

Gender: refers to the socially constructed roles, behaviours, expressions and identities of girls, women, boys, men, and gender diverse people.

Harm Reduction: is a public health approach that focuses on keeping people safe and minimizing harmful consequences of substance use, such as death, disease and injury associated with risk behaviours.

Health Equity: exists when all people can reach their full health potential and are not disadvantaged from attaining it because of their race, ethnicity, religion, gender, age, social class, socioeconomic status, sexual orientation or other socially determined circumstance.

Healthy Built Environment: a provincial initiative through Plan H* to support the creation of built environments that can support physical, mental and social health and well-being. The phrase "built environment" refers to human-made physical surroundings in which people live, work and play.

Homelessness: The Canadian Observatory on Homelessness defines homelessness as "The situation of an individual or family without stable, safe, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it. It is the result of systemic or societal barriers, a lack of affordable and appropriate housing, the individual/household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination. Most people do not choose to be homeless, and the experience is generally negative, unpleasant, stressful and distressing."

Indigenous: Queen's University Terminology Guide references "Indigenous" is an umbrella term for First Nations (status and non-status), Métis and Inuit. "Indigenous" refers to all of these groups, either collectively or separately, and is the term used in international contexts, e.g., the 'United Nations Declaration on the Rights of Indigenous Peoples' (UNDRIP).

Leisure Access Assistance Program: Delta's Leisure Access Assistance Program (LAAP) allows eligible, low income residents (individuals or families) of Delta to access a variety of PR&C drop in programs. Eligibility for the program is based on the total household income, and approved applicants are entitled to a six month pass that allows access to any of Delta's drop in recreation programs. Individual applicants in receipt of ministry sponsored disability benefits are entitled to a one year pass.

The Low-Income Measure (LIM): differs depending on the type and size of the community and a number of people in a household. According to Stats Canada, the Low-income measure after tax (LIM-AT) is a fixed percentage (50%) of median adjusted after-tax income of households observed at the person level, where 'adjusted' indicates that a household's needs are taken into account. Adjustment for household sizes reflects the fact that a household's needs increase as the number of members increase, although not necessarily by the same proportion per additional member.

The Market Basket Measure (MBM): with the passage of the Poverty Reduction Act in 2019, Canada now uses the Market Basket Measure (MBM) as its official poverty measure. The Market Basket Measure basket is comprised of five major components: food, clothing, transportation, shelter and other necessities to determine who is above, and below, the poverty line. According to the MBM, a family is in low income if its disposable income is less

Appendix 4: Glossary of Terms

than the Market Basket Measure threshold for a family of its size in its region.

Middle Years: include the years 6-12 and stress the importance of appropriate service planning and provision for the developmental abilities of this age group.

The Middle Years Development Instrument (MDI): is a self-report questionnaire, administered by HELP-UBC, that asks children in Grade 4 and Grade 7 about their thoughts, feelings and experiences in school and in the community. The MDI uses a strengths-based approach to assess five areas of development that are strongly linked to well-being, health and academic achievement.

Multi-stakeholder Collaborations: often take form of Community Planning Tables that bring multiple sectors together to develop community-driven response to systemic societal problems that can not be resolved by one agency on its own (homelessness, climate change, racism, etc.) Members participate in discussions, decision-making and implementation of responses by sharing resources and knowledge.

My Health My Community: is the most recent and comprehensive population-level survey (2013) that measured the health and wellbeing of communities in BC, including Delta. It provides critical data to help support decision makers and service providers understand the trends, resourcing needs and health inequalities of the individuals who live and work in their communities.

LGBTQ2S+: Lesbian, Gay, Trans, Bisexual, Queer 2 Spirit and additional sexual orientations and gender identifies.

Neurodiversity: the conditions of ADHD, Autism, Dyspraxia and Dyslexia make up 'Neurodiversity'. Neuro-differences are recognized and appreciated as a social category on par with ethnicity, sexual orientation, gender, or disability status.

Permissive Tax Exemptions: A permissive tax exemption may be provided to an eligible property by bylaw at the discretion of a municipal council, and in some cases, a regional district board. Local governments may provide such exemptions for periods of up to 10 years. Some examples of properties generally eligible for permissive tax exemptions include public parks owned and held by an athletic or service club, art galleries or museums owned by a charitable or philanthropic organization, not-for-profit seniors and community housing property located around a place of public worship but not eligible for a statutory exemption (The Province of British Columbia).

Physical Literacy: ... is the motivation, confidence, physical competence and knowledge to value and take responsibility for lifelong engagement in physical activities. (International Physical Literacy Association).

PlanH: implemented by BC Healthy Communities Society, facilitates local government learning, partnership development and planning for healthier communities where we live, learn, work and play. Working together

with health authorities, UBCM and the Ministry of Health, PlanH supports the Province's health promotion strategy. <https://planh.ca>

Primary Care Network: is a geographic space where all community-based primary healthcare providers are networked together. PCN members work together to collaboratively provide comprehensive, patient-centred, team-based and culturally safe healthcare to meet the needs of their individual patients as well as the community (Divisions of Family Practice).

Recent immigrant: refers to a person who obtained a landed immigrant or permanent resident status up to five years prior to a given census year.

Secondary rental market: consists of the rental stock that is not purpose-built rental, i.e. secondary suites in single family homes, coach houses, condominium apartments, and other dwelling types rented out by owner/investors, etc.

Social capital: is a form of economic and cultural capital in which social networks are central, transactions are marked by reciprocity, trust, and cooperation, and market agents produce goods and services not mainly for themselves, but for a common good.

Social Determinants of Health (SDOH): are the economic and social conditions and their distribution among the population that influence individual and group differences in health status. These determinants are the conditions in which people are born, grow,

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work, live, and age, and the wider set of forces and systems shaping the conditions of daily life. These forces and systems include economic policies and systems, development agendas, social norms, social policies and political systems.

Social Housing: is a housing development that government subsidizes and that either government or a non-profit housing partner owns and/or operates.

Substance Use: The term “substance use” refers to the use of drugs or alcohol, and includes substances such as cigarettes, illegal drugs, prescription drugs, inhalants and solvents. A substance use problem occurs when using alcohol or other drugs causes harm to you or to others. Substance use problems can lead to addiction (HealthLinkBC).

Transition House: is common terminology for short-term or first-stage emergency housing for a specific need. In BC Transition Houses are most associated with women and children fleeing family violence.

UBCM: The Union of BC Municipalities was formed to “provide a common voice for local government”. The yearly convention provides opportunities for policy, initiatives and ideas to be shared with municipal and provincial leaders through resolutions.

Upstream: is a movement to create a healthy society through evidence-based, people-centred ideas. Upstream seeks to reframe public discourse around addressing the social

determinants of health in order to build a healthier society. Predominantly used as a term in health and drug use prevention, upstream thinking is about addressing the things that have the greatest influence on health, including income, employment, education, early childhood development, housing, nutrition and the wider environment.

Visible Minority: to identify racialized populations, Statistics Canada uses the term ‘visible minority’. The Government of Canada defines visible minorities as persons, other than Aboriginal peoples, who are non-Caucasian in race or non-white in colour. The term has been rightly criticized as outdated and harmful, in part because it downplays the diversity of racialized communities and assumes whiteness as the norm.

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- ⁶⁵ Youth employment was severely impacted by the shutdowns – the percentage of 15 to 24 years olds working declined from 58% in February to just over 38% in April – by August, it had partly rebounded to just over 49% (Statistics Canada. October 20, 2020. Impacts on Youth)
- ⁶⁶ Lesser I.A., Neinhuis, C.P. 2020. The Impact of COVID-19 on Physical Activity Behavior and Well-Being of Canadians. The International Journal of Environmental Research and Public Health.
- ⁶⁷ <https://ipolitics.ca/2020/08/07/july-labour-force-survey-shows-racialized-gap-in-unemployment-due-to-covid-19/>
- ⁶⁸ Statistics Canada, Impacts on Immigrants and People Designated as Visible Minorities, October 20, 2020. <https://www150.statcan.gc.ca/n1/pub/11-631-x/2020004/s6-eng.htm>
- ⁶⁹ Statistics Canada, The mental health of population groups designated as visible minorities in Canada during the COVID-19 pandemic, September 2, 2020. <https://www150.statcan.gc.ca/n1/pub/45-28-0001/2020001/article/00077-eng.htm>

